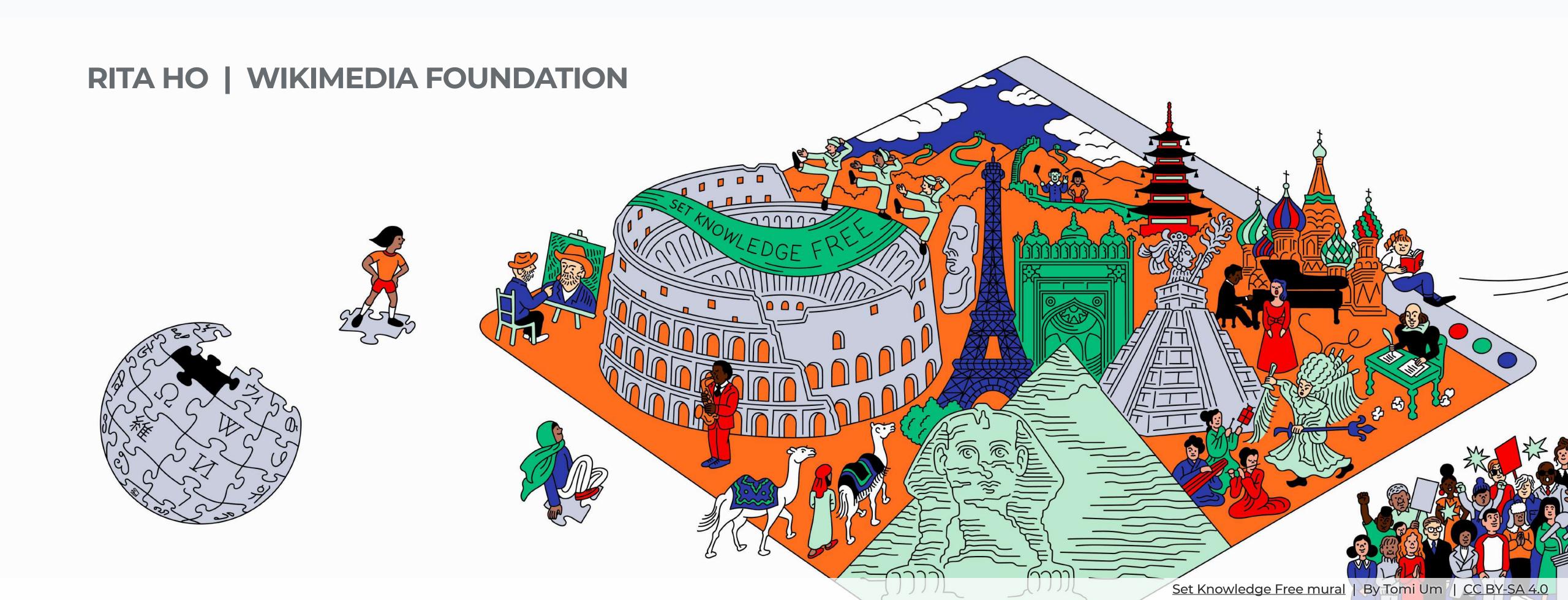
# Designers work scrappily at the world's largest online encyclopedia [CITATION NEEDED]



# Designers work scrappily at the world's largest online encyclopedia [1]

[1] THIS TALK.

## Who am 1?

PRINCIPAL DESIGNER AT THE WIKIMEDIA FOUNDATION, THE NON-PROFIT ORG THAT HOSTS AND HELPS MAINTAIN WIKIPEDIA.

#### Rita Ho



Born Macau 澳門

Nationality Australian & Portuguese

**Residence** Copenhagen, Denmark

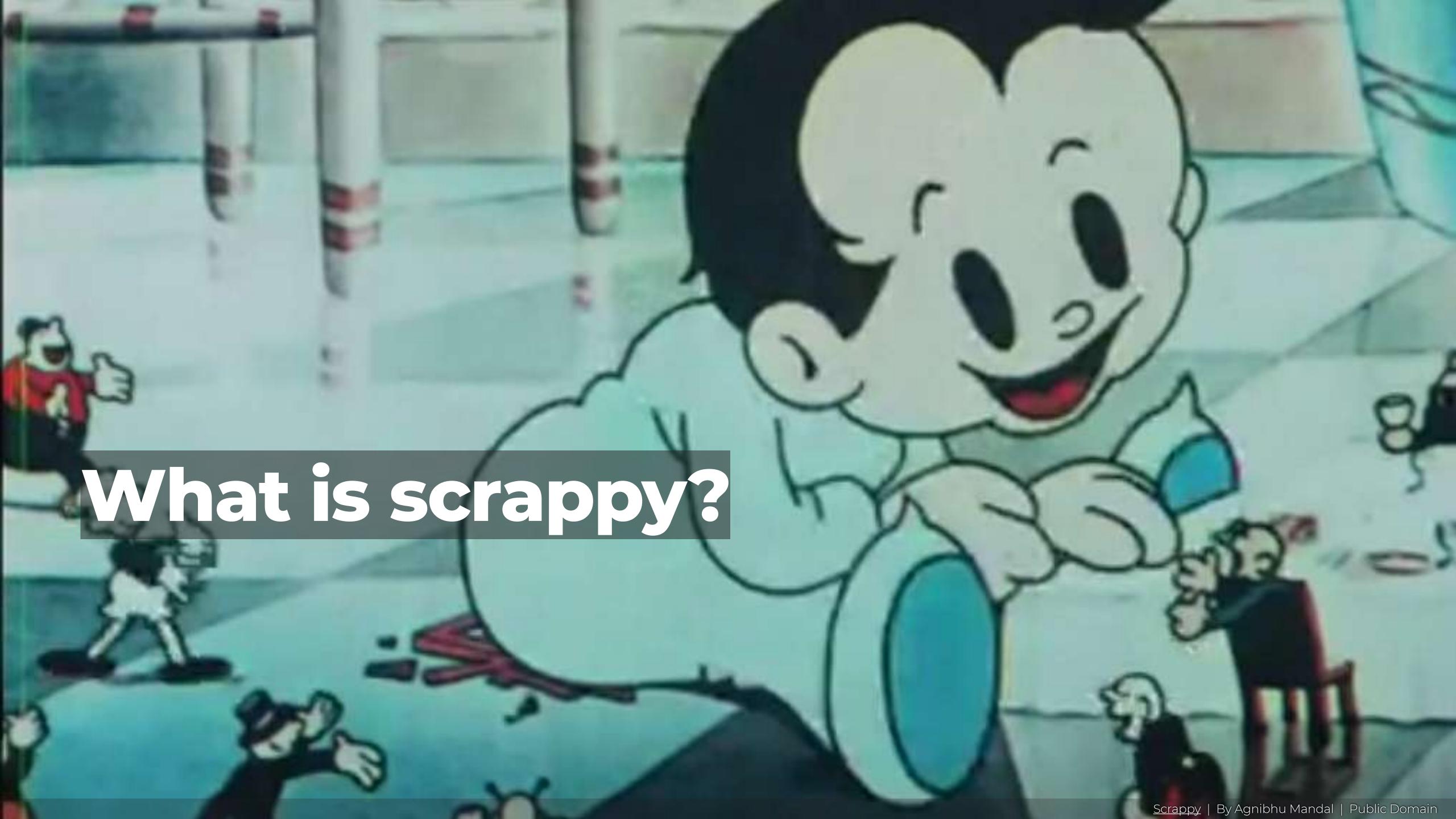
**Occupation** Product Designer

(not a public speaker)

Notable work Individual Contributor – Editor growth

Lead – Wikipedia Apps, Readers Web,

Wikimedia Commons



## 1. Consisting of scraps; fragmentary...

DEFINITION FROM: <a href="https://en.wiktionary.org/wiki/scrappy">https://en.wiktionary.org/wiki/scrappy</a>



#### **SCRAPPY CHECK:**

√ We are a distributed team of 9 designers and 1 UX Engineer

## 

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Free quote compendium



MediaWiki
Free & open wiki application





#### Wikispecies

Free species directory



#### Meta-Wiki

Community coordination & documentation

# 2. (informal) Having an aggressive spirit; inclined to fight or strive.

DEFINITION FROM: <a href="https://en.wiktionary.org/wiki/scrappy">https://en.wiktionary.org/wiki/scrappy</a>









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#### Hamlet

From Wikipedia, the free encyclopedia

This article is about the play by William Shakespeare. For the type of settlement, see Hamlet (place). For other uses, see Hamlet (disambiguation).

The Tragedy of Hamlet, Prince of Denmark, often shortened to Hamlet (/ˈhæmlɪt/), is a tragedy written by William Shakespeare sometime between 1599 and 1601. It is Shakespeare's longest play with 30,557 words. Set in Denmark, the play depicts Prince Hamlet and his revenge against his uncle, Claudius, who has murdered Hamlet's father in order to seize his throne and marry Hamlet's mother.

Hamlet is considered among the most powerful and influential works of world literature, with a story capable of "seemingly endless retelling and adaptation by others".[1] It was one of Shakespeare's most popular works during his lifetime[2] and still ranks among his most performed, topping the performance list of the Royal Shakespeare Company and its predecessors in Stratford-upon-Avon since 1879.[3] It has inspired many other writers—from Johann Wolfgang von Goethe and Charles Dickens to James Joyce and Iris Murdoch—and has been described as "the world's most filmed story after Cinderella".[4]

The story of Shakespeare's Hamlet was derived from the legend of Amleth, preserved by 13th-century chronicler Saxo Grammaticus in his Gesta Danorum, as subsequently retold by the 16th-century scholar François de Belleforest. Shakespeare may also have drawn on an earlier Elizabethan play known today as the Ur-Hamlet, though some scholars believe Shakespeare wrote the *Ur-Hamlet*, later revising it to create the version of *Hamlet* that exists today. He almost certainly wrote his version of the title role for his fellow actor, Richard Burbage, the leading tragedian of Shakespeare's time. In the 400 years since its inception, the role has been performed by numerous highly acclaimed actors in each successive century.

Three different early versions of the play are extant: the First Quarto (Q1, 1603); the Second Quarto (Q2, 1604); and the First Folio (F1, 1623). Each version includes lines and entire scenes missing from the others. The play's structure and depth of characterisation have inspired much critical scrutiny. One such example is the centuries-old debate about Hamlet's hesitation to kill his uncle, which some see as merely a plot device to prolong the action but which others argue is a dramatisation of the complex philosophical and ethical issues that surround cold-blooded murder, calculated revenge, and thwarted desire. More recently, psychoanalytic critics have examined Hamlet's unconscious desires, while feminist critics have re-evaluated and attempted to rehabilitate the often-maligned characters of Ophelia and Gertrude.



c. 1870

Written by

William Shakespeare

Characters

Hamlet

Screenshot of "Hamlet" from *English Wikipedia*, 2020 <<u>https://en.wikipedia.org/wiki/Hamlet</u>> | Accessed 2020-08-31 | Article text <u>CC-BY-SA-3.0</u> | ™ Wikipedia logo | Other media in these images may be subject to other terms.

#### DESIGN CHALLENGE:

MAKING IT EASIER FOR MORE READERS TO EXPLORE & LEARN ON WIKIPEDIA

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#### Hamlet



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Hamlet

Hamlet portrayed by the actor Edwin Booth, c. 1870

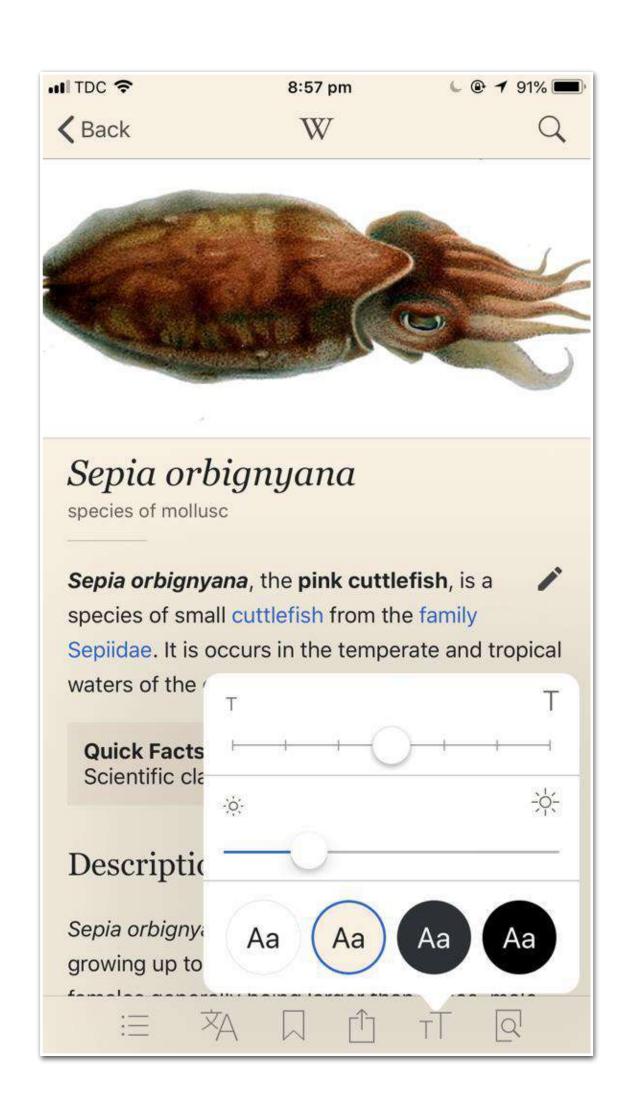
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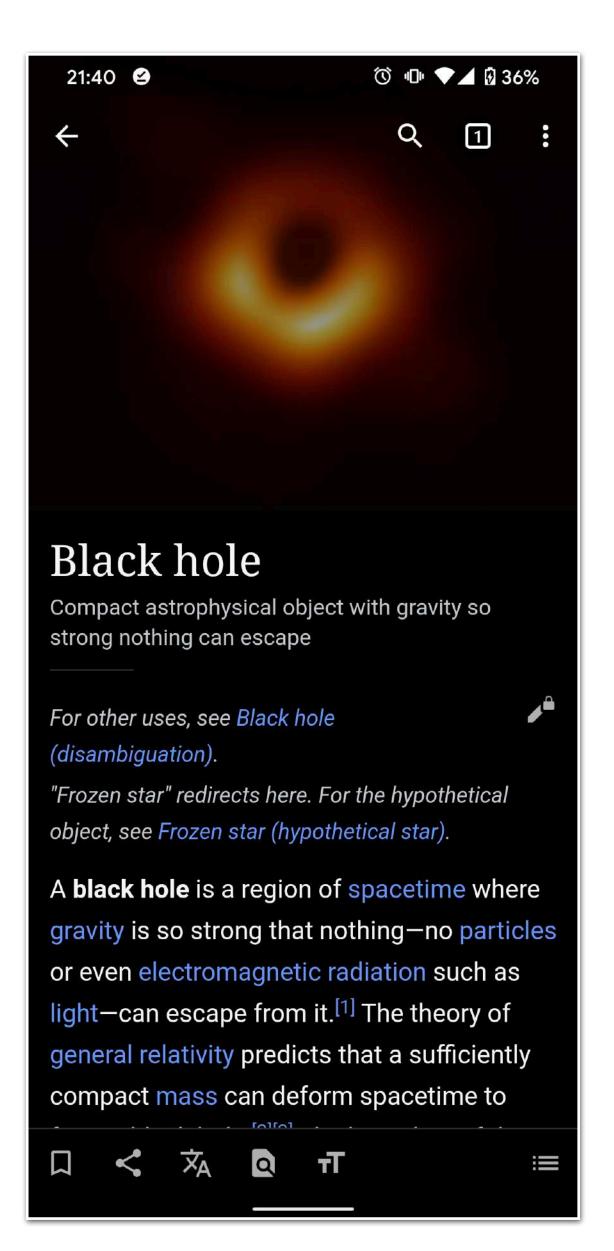
William Shakespeare

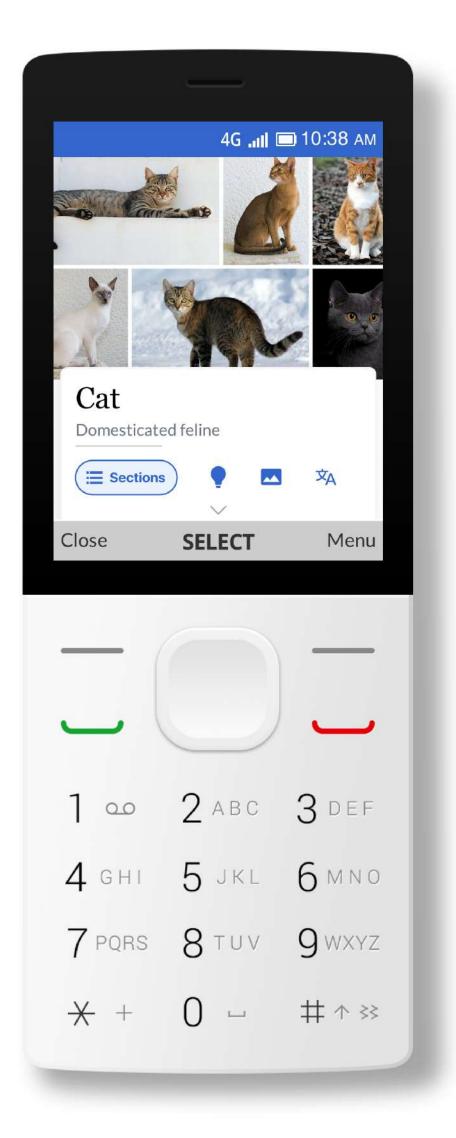
Characters

Hamlet Screenshot of "Hamlet" from *English Wikipedia*, 2020 <<u>https://en.wikipedia.org/wiki/Hamlet</u>> | Accessed 2020-08-31 | Article text <u>CC-BY-SA-3.0</u> | ™ Wikipedia logo | Other media in these images may be subject to other terms.







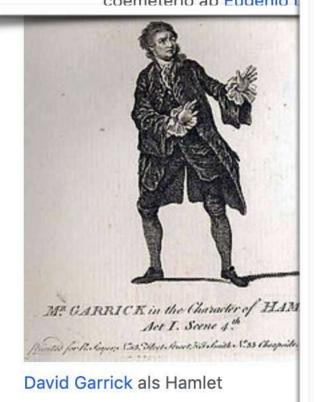


composita, inter opera praeclarissima litterarum Anglicarum accipitur. Scripta est inter annos fere 1599 et 1601, edita in quarto anno 1603 rursusque 1604 (quae editio saepius reimpressa est, lectionibus variis) et in editione in folio (titulo *Mr*.

William Shakespeares Comedie
Tragedies) anno 1623 complexa



Alas, poor Yorick! I knew Horatio. Amletus et Hora coemeterio ab Eugenio



Hamlet

ragedie af Shakespeare

<sup>T</sup>A ☆

che Tragedy of Hamlet, Prince of Denmark
dansk: Hamlet, Prins af Danmark) er et skuespil
skrevet af William Shakespeare og udgivet i 1603.
Det er et af de mest opførte og det mest citerede:
At være eller ikke at være: det er spørgsmålet"

Q

s the question

5科

 $\Rightarrow$ 

「ハムレット」のその他の用法については「ハムレット (曖昧さ回避)」をご覧ください。

ウィキペディア

ハムレット

『ハムレット』(Hamlet)は、シェイクスピア作の 悲劇。5幕から成り、1600年から1602年頃に書かれ たと推定される。正式題名は「デンマークの王子ハ ムレットの悲劇」(The Tragedy of Hamlet, Prince of Denmark)。4000行を超え、シェイクスピアの戯 曲の中で最も長い。



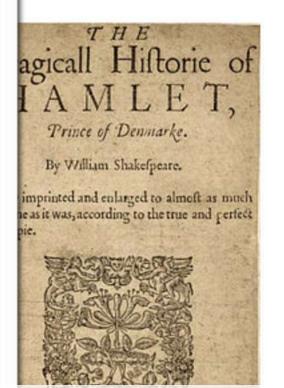
英語: Hamlet)

上于1599年至16

Hamlet

tragedie van William Shakespeare

名和被人引用最多的劇本。習慣上將 、《李爾王》和《奧賽羅》一起, 勺"四大悲劇"。



betekenissen van Hamlet.

Hamlet, Prins van Denemarken (oorspronkelijk The Tragedy of Hamlet, Prince of Denmark), doorgaans afgekort tot Hamlet, is een toneelstuk geschreven door William Shakespeare tussen 160 en 1602. De tragedie is onder meer bekend vanwe de monoloog (soliloquie) To be, or not to be, die wordt uitgesproken door Hamlet, de protagonist (hoofdpersoon) van het stuk. De inhoud is gebaseerd op de Scandinavische legende Hamlet Amleth, opgetekend in de vroege 13e eeuw.

Zie Hamlet (doorverwijspagina) voor andere

Tragicall Historie of HAMLET,

Newly imp againe as Coppie.

mp ≡ 위키백과

햄릿

17세기에 윌리엄 셰익스피어가 쓴 비극

ŻΑ

다른 뜻에 대해서는 햄릿 (동음이의) 문서를 참조하십시오.

《덴마크 왕자 햄릿의 비극》(The Tragedy of Hamlet, Prince of Denmark), 흔히 줄여서 《햄릿》은 1599년에서 1601년 사이에 쓰인 윌리엄 셰익스피어의 비극이다. 덴마크 배경으로 하고 있으며 햄릿이 자신의 아버지를 죽이고 어머니와 결혼한 클라우디우스에게 복수하는 과정에서 일어나는 비극을 보여준다.

Vikipedi

Hamlet

William Shakespeare'ın trajedisi

文A

Bu madde, Vikipedi biçem el kitabına uygun de Daha

Başlığın diğer anlamları için Hamlet (anlam ayrım sayfasına bakınız.

Hamlet (İngilizce özgün adı:The Tragical His Hamlet, Prince of Denmark) William Shakes tarafından 1599 ile 1601 yılları arasında yazıl temasında trajedi'yi işleyen oyundur. Danima geçen oyunda Prendiktin karal alan bal öldürdükten sonra

ile evlenen amcası anlatır. Oyun renkli hiddet dolu gazabi cinnetin izlediği vo

cinnetin izlediği yo ahlaksızlık konular 文

The Tragical His

-4

लगभग हुआ था।

**हैमलेट** (Hamlet)<sup>[1]</sup> शेक्सा

नाटक का पूरा नाम डेनमार्क दे

ट्रेजेडी ऑफ़ हैमलेट , प्रिंस अं

अभिनय सर्वप्रथम सन् १६०३

امليت

ويكتبيدنا

**♪** ☆

مسرحية هامليت التراجيديه (انجليزى: The Tragedy of) هي من المؤلفات المهمه جدا بتاعة ويليام شيكسپير, وبتتكلم عن هاملت الامير بتاع الدانمارك اللي بيحاول ينتقم من عمه اللي قتل ابوه و اتجوز امه واستولي علي العرش. عبقرية هاملت انها ضمت في روايه واحده احاسيس انسانيه مختلفه و كتيره جدا. تعتبر من اطول مسرحيات شكسبير و كان تاثيرها بين الاعمال الادبيه عظيم. كانت من

هاملیت

اشهر الاعمال الادبيه في حياته ولسه بتحتل المرتبه الاولي في اعماله.



■ ViquipèdiA

Hamlet

攻

Aquest article tracta sobre la tragèdia de Willia Shakespeare. Vegeu-ne altres significats a «Hamlet (desambiguació)».

 $\triangle$ 

Hamlet, príncep de Dinamarca és una tragèdia escrita en vers per William Shakespeare a començaments del segle xvII, probablement entre 1600 i 1601.<sup>[1]</sup> És la vint-i-dosena obra teatral de la trenta-set que va escriure Shakespeare.

햄릿

mlet (frühneuenglis Screenshots 2020-09-02 from the mobile "Hamlet" article in different Wikipedia language versions (clockwise from top-left): English, Latin, Danish, Dutch, Turkish, Arabic, Catalan, Hindi, Korean, Chinese, Japanese, German Article text CC-BY-SA-3.0 | ™ Wikipedia logo | Other media in these images may be subject to other terms.





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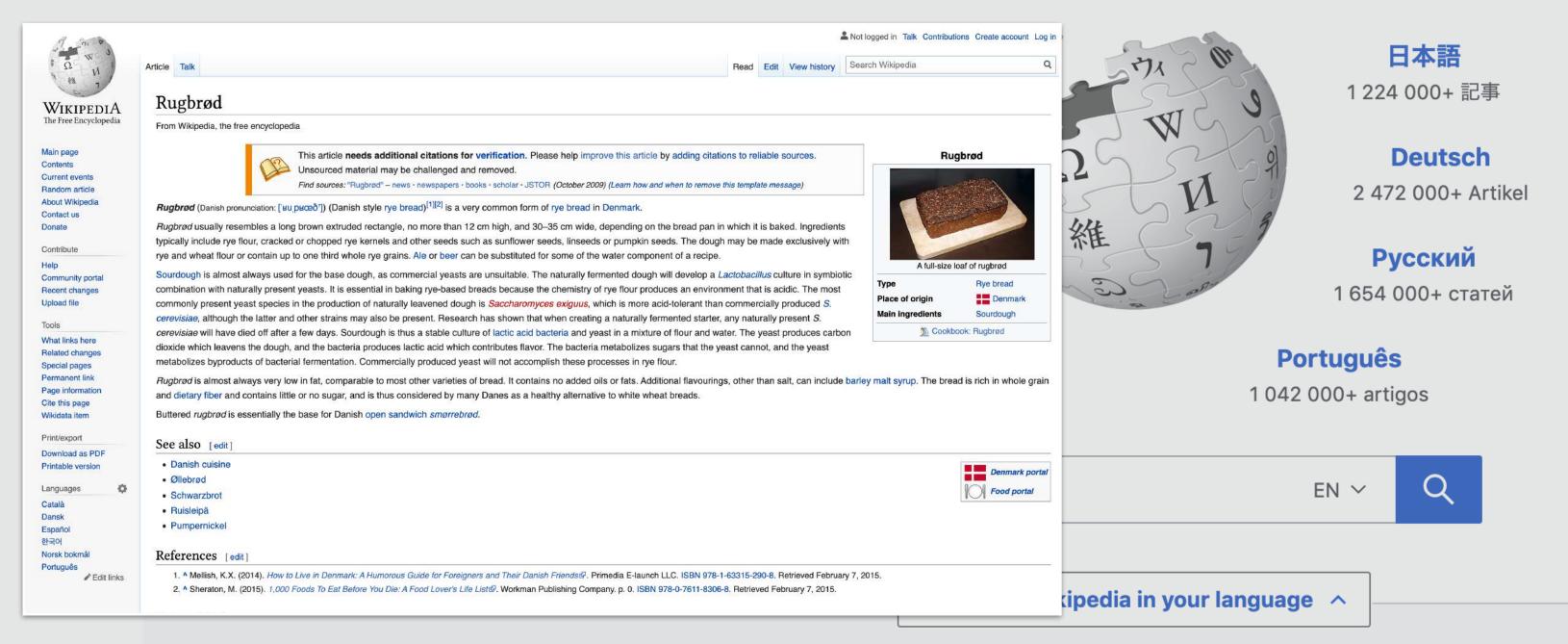
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				100 00	0+ articles				
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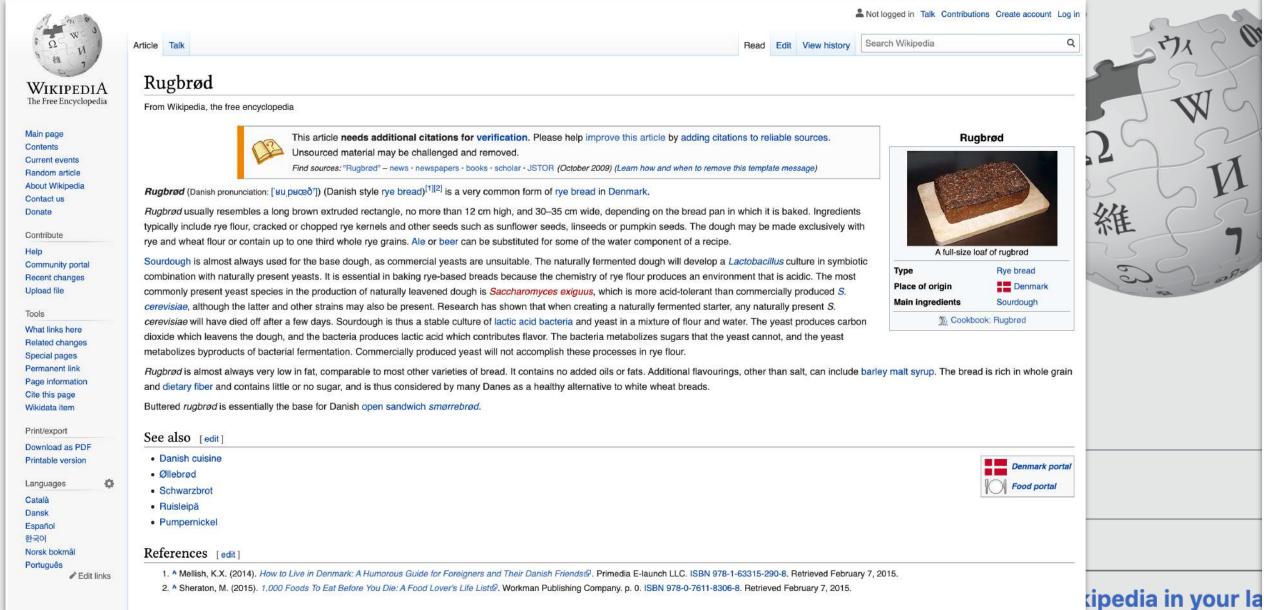


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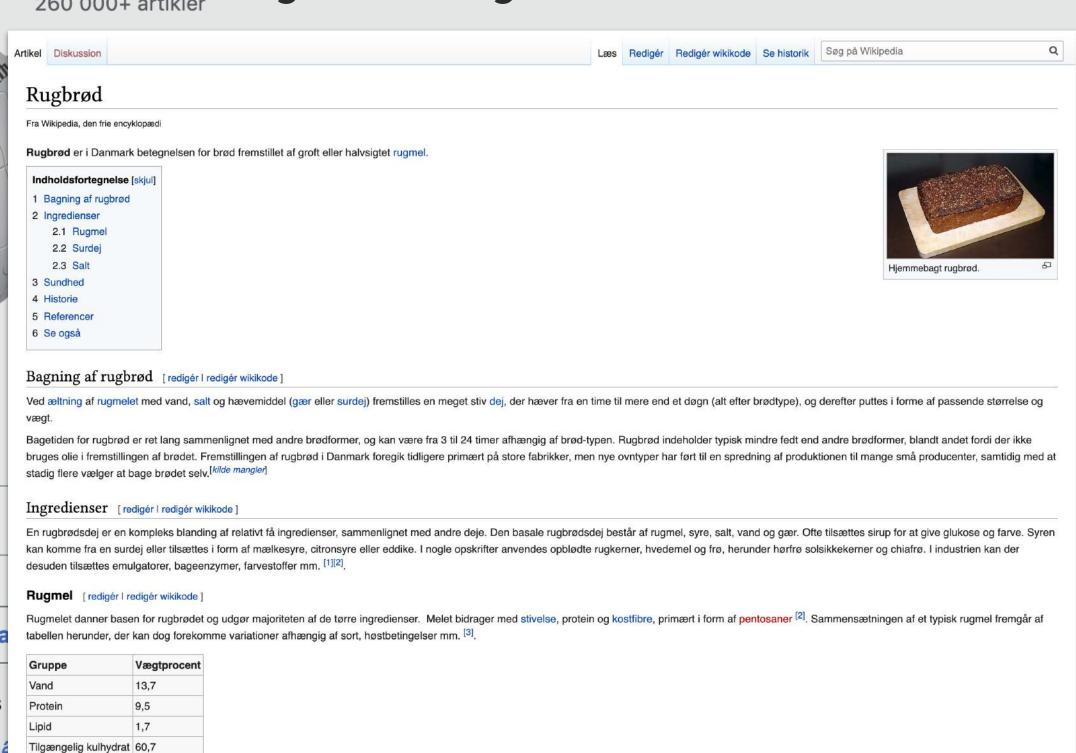
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#### 1 000 000+ articles 日本語 English Français Portugue Italiano Deutsch Español Nederlands Polski Русский 100 000+ articles Asturianu Català Latviešu Esperanto Hrvatski Bahaso Čeština Azərbaycanca Euskara Bahasa Lietuvių Minangk Norsk (b Magyar Български Indonesia Bân-lâm-gú / Galego Dansk Македонски nynorsk) עברית Hō-ló-oē Eesti Bahasa Melayu Հայերեն ქართული Нохчийн हिन्दी Ελληνικά Latina Беларуская

#### Dansk...may be very different in another



#### Surdej [redigér l redigér wikikode]

Minerale

13,2

1,9

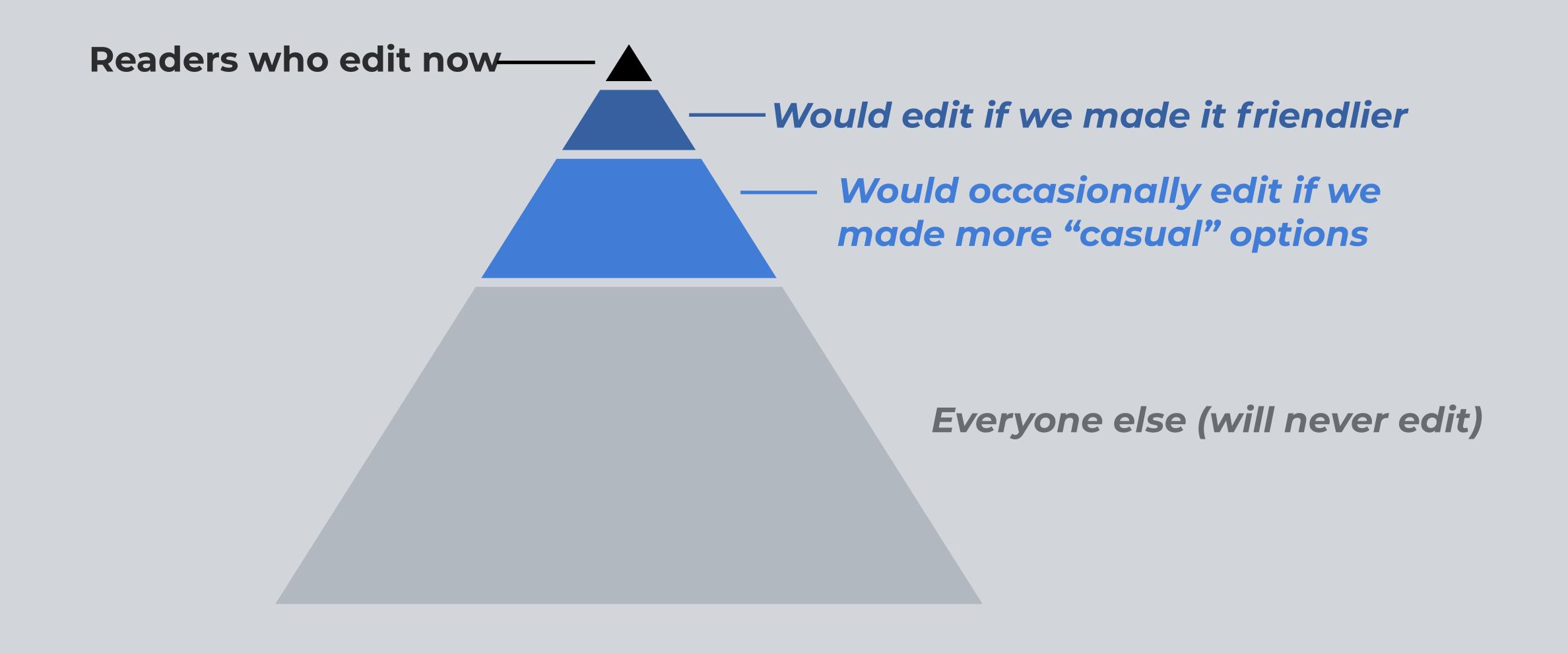
Surdej er en opslæmning af rugmel og vand, indeholdende en række levende mikroorganismer, særligt gær og mælkesyrebakterier. Surdejen er en vigtig komponent i rugbrødsproduktionen. Foruden at tilføje aroma og farve reducerer den lave pH α-amylaseaktivitet, og muliggør herved anvendelsen af mel med lavere faldtal end ellers. Samtidig forøges opløseligheden af pentosaner i forhold til brød uden surdej. Den forhøjede vandbindingsevne medfører en forøget stivelsesforklistring, da pentosanernes vandbindingsevne reduceres under bagningen. Det frigivne vand optages herefter af stivelsen der forklistrer [4][5][6].

#### Salt [redigér l redigér wikikod

Salt tilsættes rugbrødsdejen for at give smag og konsistens, samt for at regulere enzym- og gæraktivitet [1]. Traditionelt udgør salt 1,2-1,8% af tørstofmængden i et rugbrød [2], men introduktionen af nøglehulsmærket har medført et stigende antal produkter med et saltindhold på eller under 1,0% af brødets samlede vægt. Er saltindholdet < 0,6% bliver brødet smuldrende og smagen flad. Er saltindholdet > 2% forøges brødets skærbarhed, men det smager for salt. Desuden hæmmes gærens kuldioxidproduktion, så der skal tilsættes mere gær, hvilket føre til en kraftigere gæraroma. Salt kan også anvendes til at justere aktiviteten af α-amylase og pentosanaserne da saltkoncentrationer over 1,2% virker hæmmende [2][7].

#### Sundhed [redigér | redigér wikikode]

Fødevarestyrelsen anbefaler et dagligt indtag af rugbrød på 1-2 skiver, for at sikre det anbefalede daglige indtag af fuldkorn på 75g. I gennemsnit spiser en dansker 63g fuldkorn om dagen [8]. Det traditionelle rugbrød er lavet på fuldkornsrugmel, men nyere brød kan indeholde en delmængde halvsigte, rugsigte, hvedemel mm. <sup>[9]</sup>. I modsætning til hvedemel er fuldkornsrugmel rig på kostfibre. Kostfiber fra rug, særligt arabinoxylaner og β-glukaner, bidrager til at øge digesta-viskositeten i tyndtarmen. Herved retarderes glukose- og kolesterolabsorption samt reabsorption af galdesyrer hvilket medfører en reduktion af plasmakolesterol og postprandiale glukose-niveauer, der er de potentielle risikofaktorer for udvikling af kardiovaskulære sygdomme og diabetes <sup>[10]</sup>. Flere studier har påvist at kostfibre fra rug sænker det totale plasma- og lever-kolesterol i hamstere bedre end fibre fra havre eller byg <sup>[11]</sup>[12][13].



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GROWING AND ENCOURAGING MORE PEOPLE TO EDIT

## Doing a lot with the little you have.

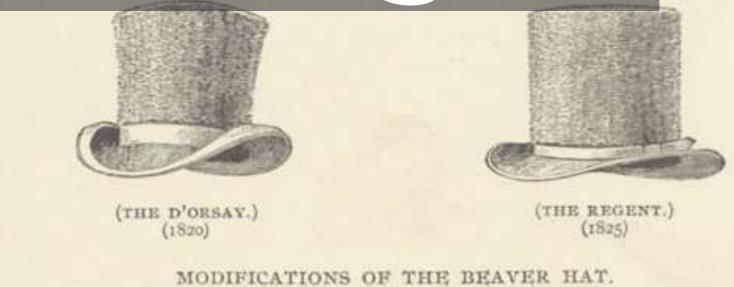
DEFINITION FROM: https://www.urbandictionary.com/define.php?term=scrappy



<u>Gruppbild sv arbetsförmän vid Läten Hospitalbygge</u> | By Emil Rydbeck (1844-1923) | Public Domain



## Some unexpected hats worn for a UX designer



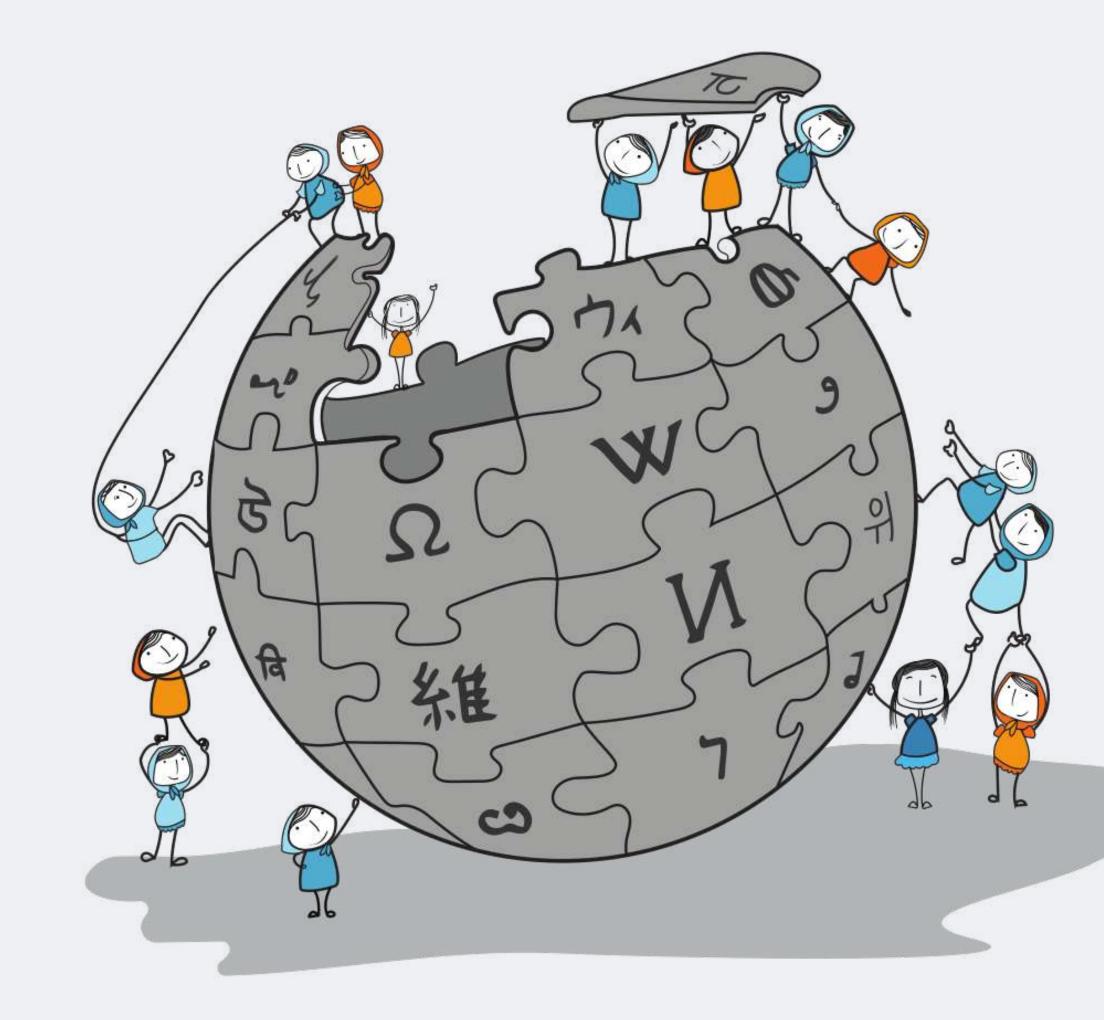
Chapeaux en peau de castor | Source: Bibliothèque nationale du Canada | Public Domain





# What is "The Community"?

Active volunteer editors and organizers of the different Wikipedia languages.



# The Community Many communities

Different communities each have their individual preferences and use-cases. No one-size fits all solutions.

íiyisíí naaltsoos

Wikiibíídiiya yee hadíťéhígíí

ádaalyaaígíí" áníídí łahgo ádaalyaaígíí

ałhíi'na'iilta'

na'ídíkidísh?

aná'álwo'

áłah ná'ádleehdi

dahwéeťaahígíí

system check

Wikiibíídiiya

beehaz'áanii

bee na'anishí

kwe'îigi bidadiit'i'î kwe'íigi bidadiit'i'í łahgo ádaalyaaígíí

bee na'anishigii binaaltsoos

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łahgo ádaalyaaígíí

bíkanítá

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Díí Wikiibíídiiya éí Noto Sans dóó Noto Serif wolyéego saad bee ál'íinii choyool'jjh

"Wikiiblídiiyahísh" éí ha'át'íí lá át'é? · Wikiiblídiiya yee hadít'éhígíí



#### Da' Nił Bééhózin...?



Naatsédlózii éí yót'áahdi tsídii dah yikahjí atah yisdzoh, áádóó éí Náhookǫsjí kéyah dah si'ánígíí bikáá'góó t'éiyá hóló. Nda'ałkaahí dóó éé'deetjihii éí "Geococcyx californianus" deilníigo dayózhí.

Díí tsídii éí 22di asdzoh áníłnééz, 12 oz áníłdáás. Díí tsídii éí dinilzhin dóó bitsee' ałdó' dinilzhin. Biteeldęę' éí łigai. Naatsédlózii éí hosh biyaagóó éí doodaii' éí ch'iltsoh naazkaadgóó bit'oh ánáyiil'jjh. Akó' táá'-hastáagoda ayeezhii ninéíniilgo nináhah. Áádóó biyázhí ayęęzhii... (nááná...)



#### Kin Dah Naazhjaa' dóó Kin Hadaas'á



Kin Yót'ááh Deez'á éí Shádi'ááhjí Kin Yót'ááh Deez'á Hahoodzodi áhoot'éego bił haz'á. Ha'a'aahjí Tónteel bibąąhgi éí kin haal'á, áádóó éí 468.4 tsinsitá dik'áago... (nááná...)



#### Yágháhonikáánjí Bił Naazt'i'ígíí



Jóhonaa'éí éí so' át'é áádóó díí yágháhookáán ałníi'di si'á. Jóhonaa'éí éí 865,000 tsinsitá áníłtso; éí doodaii' éí, nahasdzáán 109di k'ina'niildéélgo áníłtso... (nááná...)



#### Bidił Daazdoígíí dóó Da'ałt'o'ígíí

- Ayání
- Bjjh
- Chaa'
- Dahsání
- Gólízhii

- Ma'ii dootl'izhí
- Na'asts'ǫǫsí
- Shash
- Tsétah tlízí
- Tsin yilátah ayání



#### Na'ashộ'ii dóó Táyi' dóó Ni'káágóó Ndaakaaígíí

- Ch'ał
- Ch'ééh digháhii
- Diyóósh
- Na'ashó'ii
- Naalnoodí

- Táłkáá' ts'in
- Tiníléí
- Tsék'i na'azólii
- Tsxilghááh
- Třiish



#### Tsídii (Ndaaťa'ígíí)

- Atsá
- Dahiitį́hii

- Gáagii
- Giní

- Hasbídí
- Jeeshóó'

- Ch'iyíít'ogii
- Tsídiitsoh



#### Ch'osh dóó Łóó'

Screenshot of "Main page" from Navajo Wikipedia 2020 | <a href="https://nv.wikipedia.org/wiki/liyisii\_Naaltsoos">https://nv.wikipedia.org/wiki/liyisii\_Naaltsoos</a> | Accessed 2020-09-11 | Article text CC-BY-SA-3.0 | Mikipedia logo | Other media in this image may be subject to other terms.

# Communities collaborate with us to develop new features



A heavenly body or celestial object is a naturally occurring physical entity, association, or structure that current science has demonstrated to exist in the observable universe. The term heavenly body is used interchangeably with astronomical body.

Spiral galaxies form a class of galaxy originally described by Edwin Hubble in his 1936 work The Realm of the Nebulae and, as such, form part of the Hubble sequence. Most spiral galaxies consist of a flat, rotating disk containing stars, gas and dust, and a central concentration of stars known as the bulge. These



आहट सोनी टीवी पर प्रसारित होने वाला एक धारावाहिक है। इसके अब तक ६ संस्करण बन चुके हैं। यह सर्वप्रथम ५ अक्टूबर १९९५ को प्रदर्शित हुआ था।



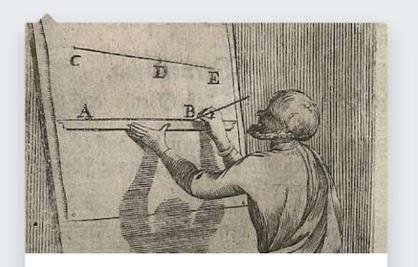
תל אביב הקטנה הוא שמו של המופע המוזיקלי 'תל אביב הקטנה' שניתן לו ידי חיים חפר ודן בן אמוץ בשנות ה-50 של המאה ה-20. השם התייחס לשטח שכלל את שכונת אחוזת בית שהוקמה מצפון ליפו בשנת 1909, ואחיותיה הבוגרות שהוקמו מחוץ לתוואי חומות יפו במהלך שנות השמונים של המאה התשע עשרה.



Edward Norton

This title relates to more than one page

View similar pages



En géométrie, un **segment** est une portion de droite délimitée par deux points, appelés *extrémités* du segment. Un segment reliant deux points A et B est noté [A,B] ou [AB] et représente la partie de la droite (AB) qui se situe « entre » les points A et B. Intuitivement, un segment correspond à

O

ラーメンとは、中華麺とスープを 主とし、多くの場合、様々な具 (チャーシュー・メンマ・味付け 玉子・刻み葱・海苔など)を組み 合わせた麺料理。出汁、タレ、香 味油の3要素から成るスープ料理と しての側面も大きい。漢字表記は 拉麺、老麺 または柳麺。別名は中 華そばおよび支那そば・南京そば

<u>Graphic by Nirzar Pangarkar/Wikimedia Foundation</u> | <u>CC BY-SA 3.0</u> | Text and images from the indicated Wikipedia articles in various languages.

#### **EXAMPLE PROJECT**

## GROWTH TEAM

#### **Problem**

Less than 5% of new editors who make one edit continue to make a second edit on Wikipedia.

#### Goal

Onboard and retain more new users through design interventions.



## t Community

FOUR "PILOT" LANGUAGE WIKIPEDIAS TO TEST IDEAS







**CZECH** 



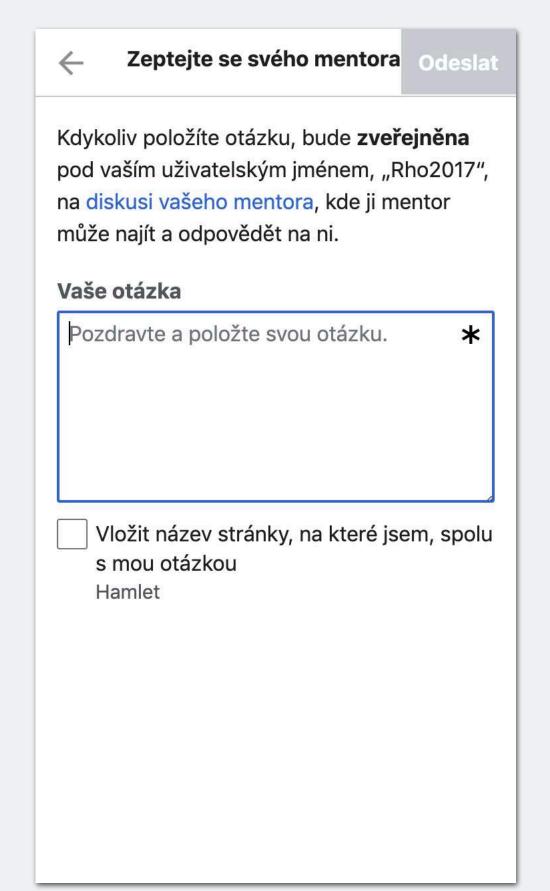
**KOREAN** 

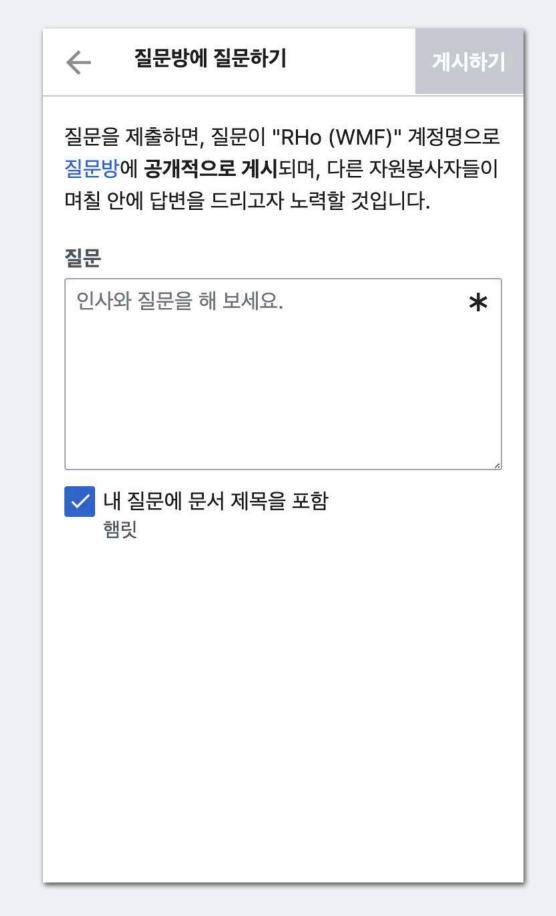


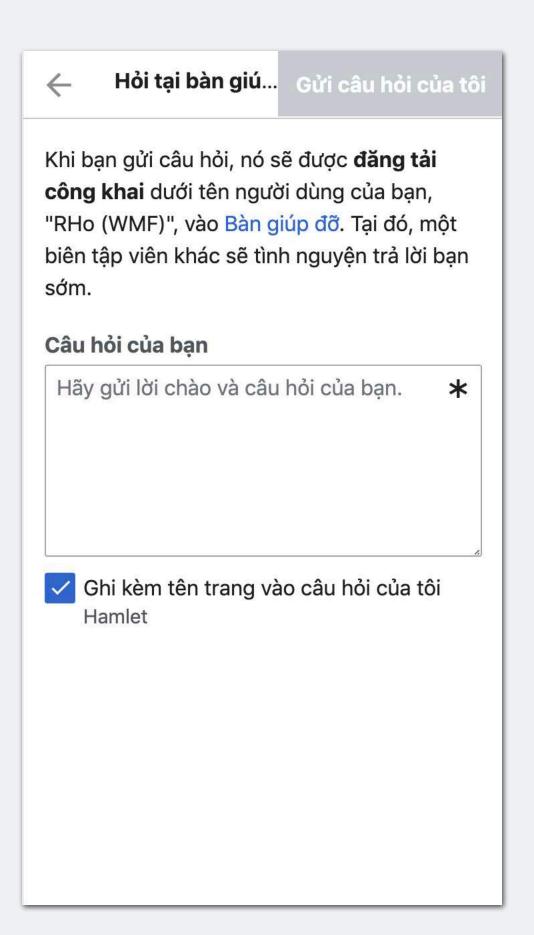
VIETNAMESE

## Asking for help

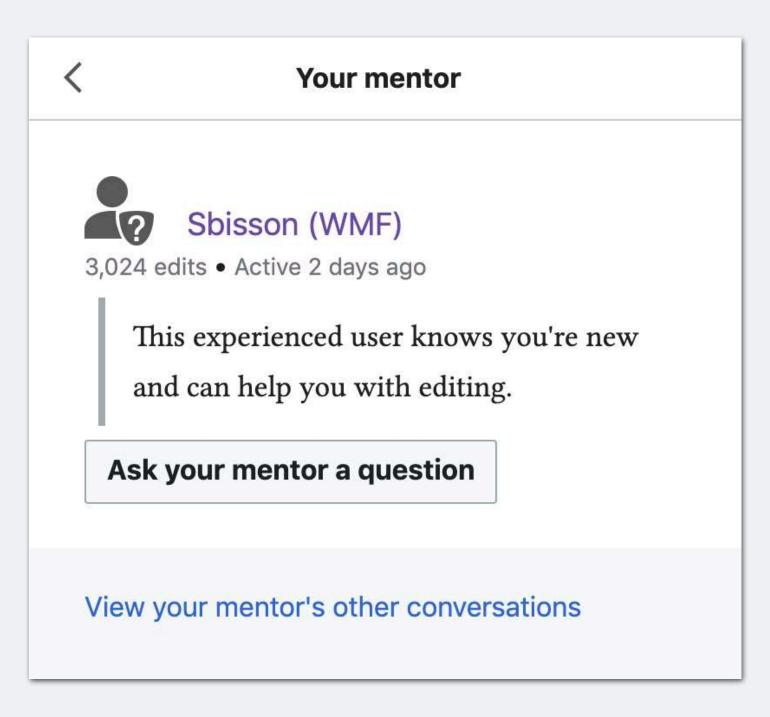




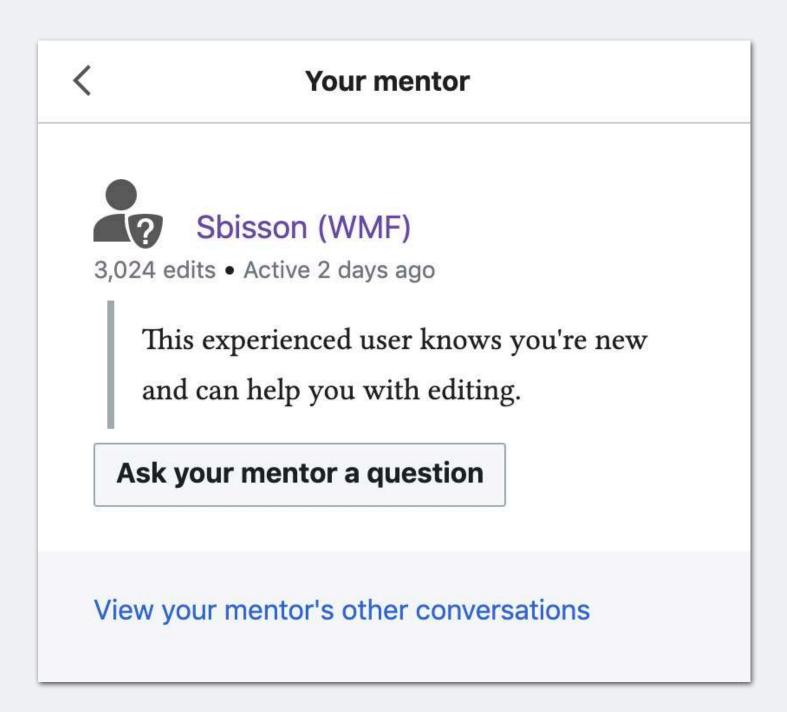




## Cultural differences



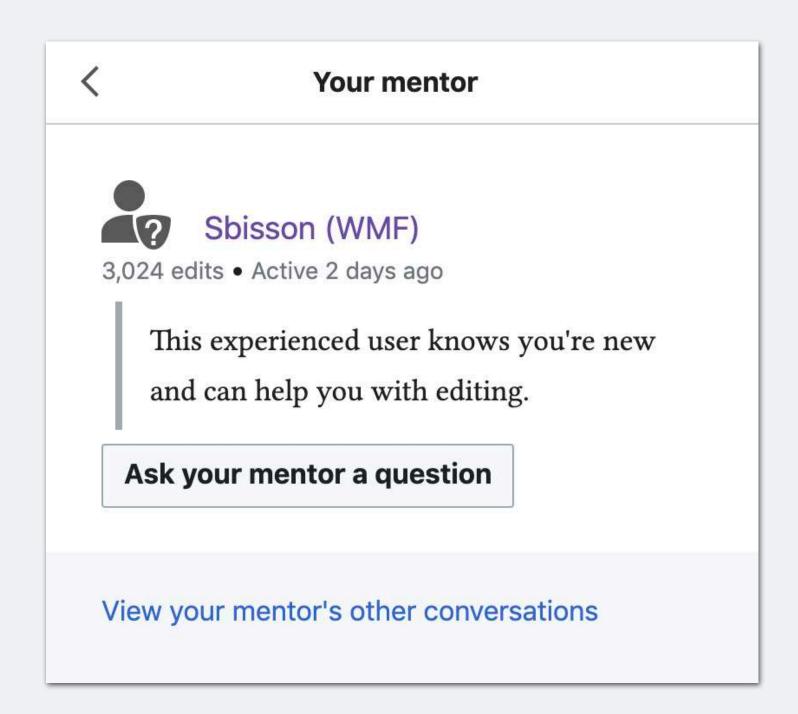
## Cultural differences





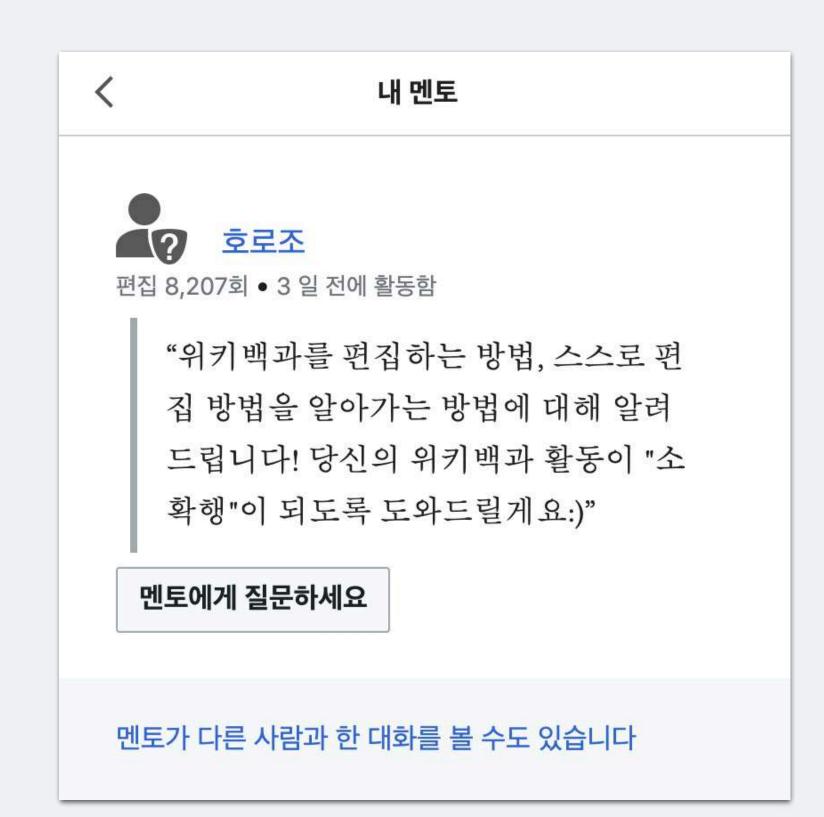
## Arabic: Showing more femalefriendly UI copy

## Cultural differences





Arabic:
Showing more femalefriendly UI copy



Korean: Less questions asked

## How this informs our design practice?

- Start by listening and getting context
- Design with differences in mind
- Continuous feedback & learning

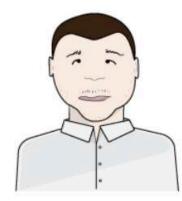


## We work in the open from start to finish

#### **Motivations for Editing Wikipedia**

#### Finding 1. People edit Wikipedia for diverse reasons, most of which serve purposes beyond editing Wikipedia.

Similar to how people choose to spend their discretionary time, new editors edit Wikipedia because it can serve a variety of motivations. This research identified six main motivations for why new editors start editing Wikipedia. From these patterns of motivation, personas were developed. Personas are archetypes created from observed patterns of motivation and behavior, and do not represent specific individual people.



Audience Builder Gong-Yoo

**Audience Builders** edit in order to leverage Wikipedia's reach for promoting their work or themselves.



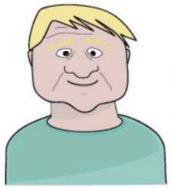
Box Checker Mina

**Box Checkers** edit Wikipedia to satisfy an external reward or objective, such as completing a school assignment or as part of a job requirement.



Joiner-Inner Helena

**Joiner-Inners** start to edit Wikipedia for the experience, usually to learn something new, be part of the offline community of editors, and/or meet new people.



**Reactive Corrector** 

Josef

**Reactive Correctors** fix obvious errors or gaps they find on Wikipedia, and find these fixes easy and satisfying, but do not relate them to a larger vision.



Knowledge Sharer Yankov

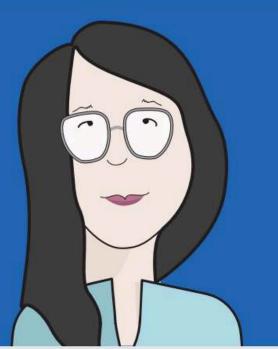
**Knowledge Sharers** have a desire to share their topical knowledge with others and participate in Wikipedia's mission.



Social Changer

Social Changers have a strong passion for an often topical or controversial issue and edit Wikipedia to influence how society views the issues they care about.

New Editor Experiences summary of findings, August 2017 - Page 12 | By Reboot and the Wikimedia Foundation | CC-BY-SA 4.0



#### **Social Changer** Jae-Hee

27 years old

Seoul, South Korea

Freelance graphic designer

University

Korean (fluent) Japanese (proficient) English (proficient)





#### Macbook Pro

PRIMARY USE: Graphic design work, maintaining her website, writing, editing Wikipedia



PRIMARY USE: Reading, looking for inspiration for her work, and quick internet browsing when she's not at



iPhone 6S

PRIMARY USE: Calling, messaging friends on Kakao Talk, Twitter

#### Background

Jae-Hee graduated from university two years ago and currently works as a freelance graphic designer. She lives in the suburbs of Seoul, with her parents and younger sister. In her spare time, she works on her digital art and photography, which she publishes on her personal website, through WordPress. She loves reading, particularly fantasy and science fiction stories, in both Korean and

Japanese. While in university, she took a class on design and sustainability and became interested in environmental issues. Now she volunteers for an environmental advocacy non-profit which educates people about living a sustainable lifestyle, and shares similar lifestyle tips on her personal

#### Tech Habits

She first started using a computer in grade school, and got her first smartphone in high school. She uses social media avidly, particularly Twitter to share her work and writing, and to follow other

environmental groups. She is well-known by her online username, "jigu". She learned basic HTML to run her website, and uses Adobe software for her graphic design and art.

#### Perceptions of Wikipedia

She first used Wikipedia in university, and then started to use it more frequently while researching fantasy literature and inspiration for her art. She mostly uses English and Japanese Wikipedia, because she often finds incorrect

translations or limited information on Korean Wikipedia. She sees Wikipedia as a formal, proper source of information, compared to other websites like Namuwiki which is more opinionated, but also more relaxed and collaborative.

#### Experience Goals

 To freely share her opinions and knowledge without conflict or rebuke. like she does elsewhere online

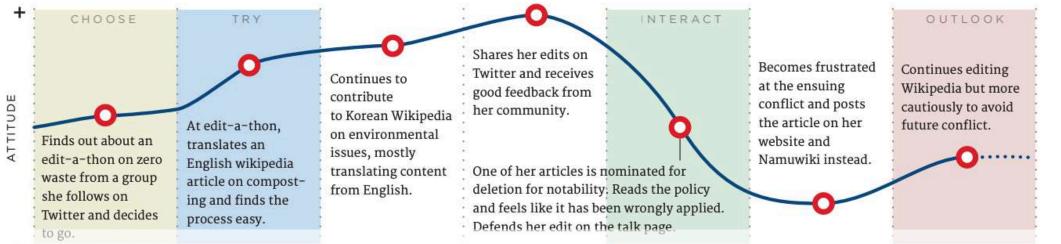
#### **End Goals**

- To raise awareness on environmental issues
- To collaborate with other environmentalists

#### Challenges

- Understanding Wikipedia policies like verifiability and notability. Frustrates her that she can't just write what she knows, like on her own website
- Social conflict seen and experienced on Wikipedia. Has received strongly negative responses to her edits.
- Translation takes a long time. The machine translation tool on Wikipedia only does so much, and she has to translate most of the content on her own.

#### **Editing Journey**



#### Patricia

#### **INVESTED MOBILE READER, 54**

Piedmont, California University Biology Professor Doctorate Married, Three Children

Fluent in English, Proficient in Dutch

#### MOBILE CONTRIBUTION APTITUDE

Unaware	Reluctant	Limited	Confident
Doesn't know it's	Uncomfortab e	Would only edit existing content	WI add new
possib e	or afraid		content

#### **DEVICE AND PLATFORM**



#### **GOALS ON MOBILE**

- Read content written by academics about topics that relate to her work
- Ensure information is always accurate
- Find sources and citations quickly to confirm

#### CHALLENGES ON MOBILE

- Hard time seeing small text on her device
- Overwhelmed when a new tab opens for each article that she reads in the app, so it's hard for her to sift through the tabs and recall articles

#### MOBILE CUSTOMIZATION DESIRES

Ability to be able to change the font to something easier to see because of her visual impairment



Patricia owns an Android LG G6. She is intentional about her phone use and rarely uses it extraneously. As a busy professor at UC Berkley, you'll find Patricia either grading student work or preparing a lab for her students in her free time.

Patricia is an advocate of natural science and is therefore constantly learning. She is an expert in evolution, genetics and cell theory and is revered in her department. As the evolution of species is on the forefront of Patricia's work, she can't help but draw correlation to the evolution of the internet and its ever developing nature.

She enjoys the idea of free information and shares her work publicly any chance she gets. Upon publishing her dissertation, she was contacted by other biologists who were working on similar cellular theories and her work helped validate some of their hypotheses. This encouraged Patricia to share knowledge freely whenever possible.

While some of her colleagues have a distaste for Wikipedia, Patricia finds it to be an incredibly useful tool. Having watched Wikipedia change for nearly a decade, she believes it has developed into a trustworthy resource.

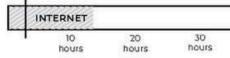
Always curious, Patricia sought to understand Wikipedia and how its content was developed, so she learned a little about the policies and guidelines of adding content. She has added content to Wikipedia from her laptop but has never successfully done so from her phone.

**ff** Editing on mobile could be convenient but it's such a small space.

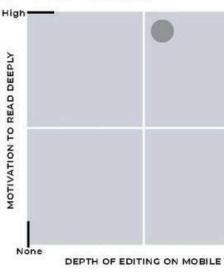
Small mobile screens with even smaller text make it hard for her to review what she's trying to contribute, and while she does occasionally use a screen reader, she finds it too cumbersome to draft large amounts of content on her phone to add to an existing article.

#### **WEEKLY MOBILE USAGE**

WIKIPEDIA INTERNET



#### BEHAVIOR MATRIX



#### **BUSINESS OPPORTUNITIES**

- Encourage to edit on mobile
- Encourage to edit more frequently
- Influence them to teach what they know about Wikipedia to others
- Encourage them to bring new people in the Wikipedia community
- Bring them to full awareness of the edit

#### Vilas

#### IN-DEPTH KNOWLEDGE-SEEKER

Age 21 years, Male Mumbai Pursuing Graduation Student

Language

Reading:

#### **SEARCH METHOD & LANGUAGE**



#### **DEVICES USED**







#### ABOUT VILAS

Vilas is pursuing Commerce degree in English from Mumbai University. He stays with his mother, father, and a younger sister. Vilas bought a Jio phone as it fits his limited budget.

Being a student, Vilas frequently browses for in-depth information that can help him with his studies, and can help him understand concepts better. He looks for information in English, as he is comfortable reading in English. While looking for information, he uses Text search, as he finds it more convenient to type - he also feels Text search is faster and gives him accurate results. A regular Wikipedia user, he often intentionally appends the term 'Wiki' to his search keywords, in order to be directed to Wikipedia. He constantly looks up the meaning of new words and concepts online, seeking to enlarge his vocabulary and knowledge.

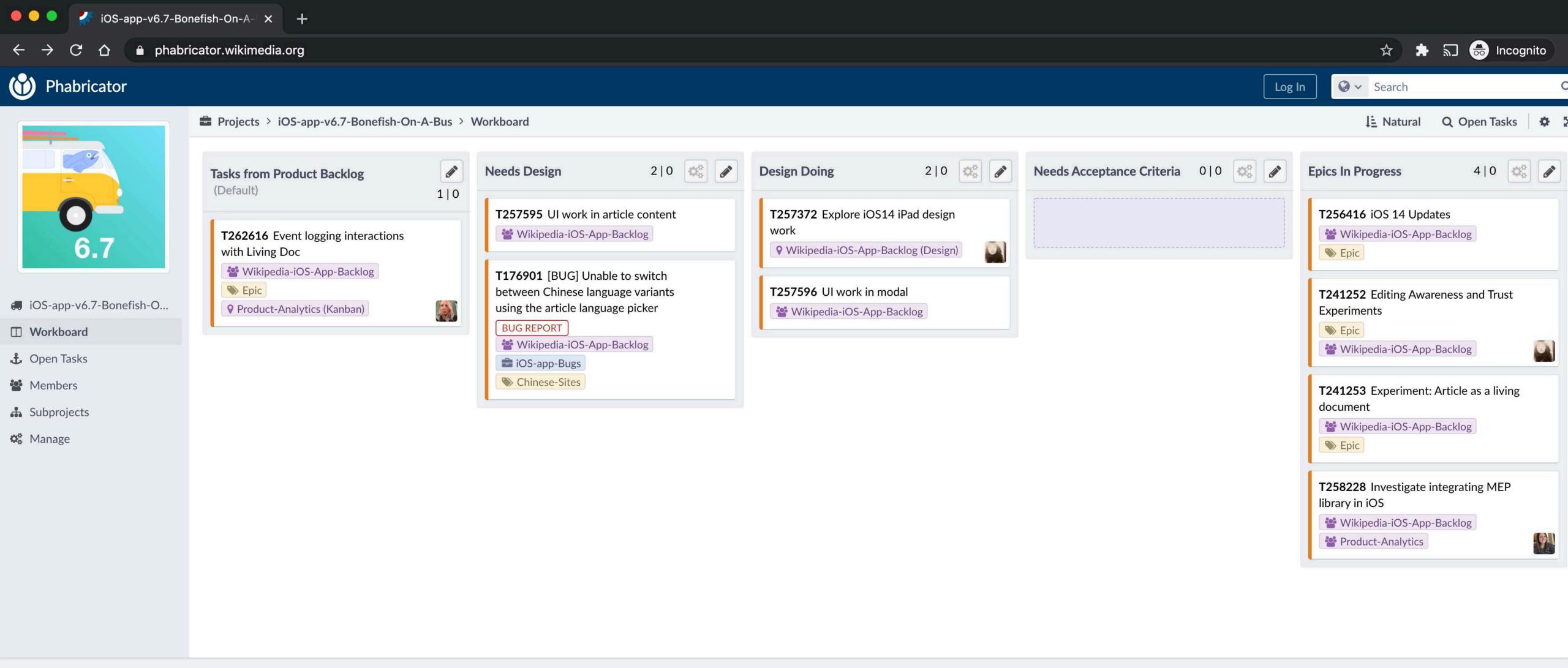
Sometimes, the Wiki articles are not updated with latest information The newest information should come at the top.

**APP INSTALLATION FAMILIARITY** Awareness Installing Apps

JIOPHONE APPS

**WIKIPEDIA AWARENESS 8** USAGE

Left: New Editor Experiences user personas, August 2017 - Page 1 | By Reboot and the Wikimedia Foundation | CC-BY-SA 4.0 Top right: Wikipedia Mobile Personas US Market - Page 9-10 | By Dchen (WMF) | CC-BY-SA 4.0 | Bottom right: Understanding KaiOS users in India - Report - Page 20 | By Hureo and the Wikimedia Foundation | CC-BY-SA 3.0



Upcoming Wikipedia iOS app release

New features and fixes are publicly available

#### **Explore iOS14 Widget updates**

#### Description

#### Why are we doing this?

iOS 14 introduces new opportunities for widgets. We would like to use this opportunity to make it easier for readers to intera way that feels current and customizable.

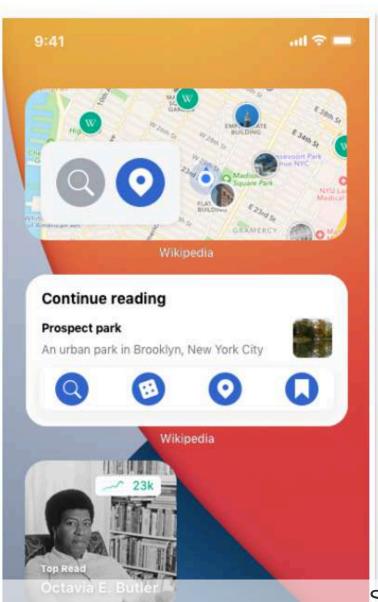
#### **User story**

As a fan of Wikipedia, I want to be able to easily see new information related to Wikipedia articles in a way that is contextual current day or where I am located.

#### Potential widget designs

Zeplin: https://app.zeplin.io/project/57a120ce9787dcf26230651f/dashboard?seid=5f247d3bb4f49a20ef4cd7d2

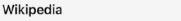






#### Small (w/lead image)





#### Small (w/o image)



Wikipedia

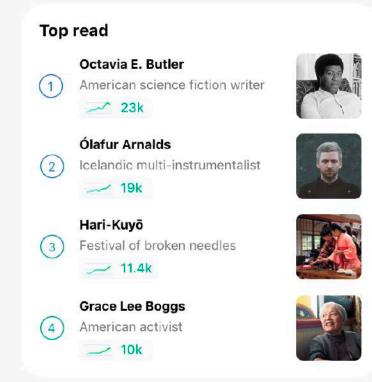
#### Medium

Top read

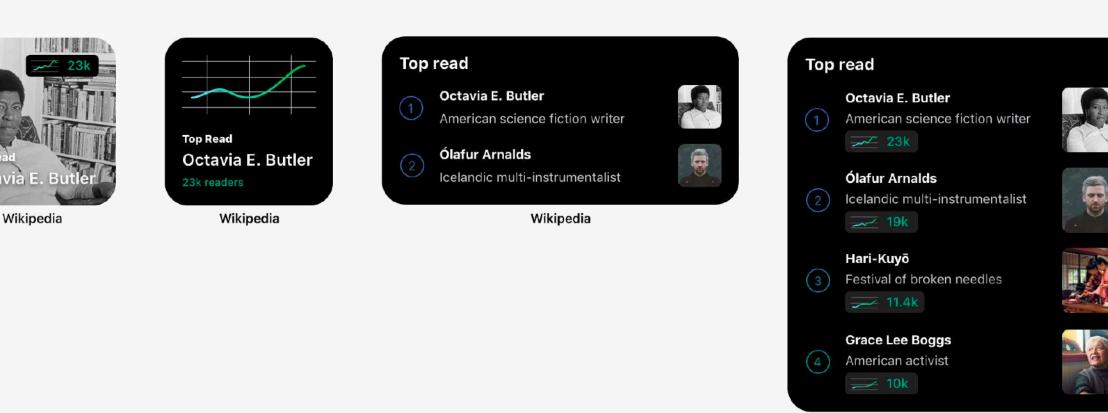


Wikipedia

#### Large

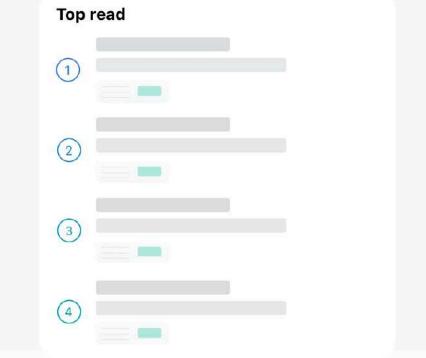


Wikipedia



Wikipedia

Wikipedia



Screenshot of "Explore iOS14 Widget updates" task from *Phabricator* 2020 < <a href="https://phabricator.wikimedia.org/T257370">https://phabricator.wikimedia.org/T257370</a> | Accessed 2020-09-13 | CC-BY-SA-3.0

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Bosanski

Български

Català Česky

Cymraeg

Dansk Deutsch

Eesti

Ελληνικά Español

6.3 Language 7 Context and interpretation 7.1 Religious

Read Edit View history Article Discussion

#### Hamlet

From Wikipedia, the free encyclopedia

This article is about the Shakespeare play. For other uses, see Hamlet (disambiguation).

The Tragedy of Hamlet, Prince of Denmark, or more simply Hamlet, is a tragedy by William Shakespeare, believed to have been written between 1599 and 1601. The play, set in Denmark, recounts how Prince Hamlet exacts revenge on his uncle Claudius for murdering the old King Hamlet, Claudius's own brother and Prince Hamlet's father, and then succeeding to the throne and marrying Gertrude, the King Hamlet's widow and mother of Prince Hamlet. The play vividly charts the course of real and feigned madness from overwhelming grief to seething rage—and explores themes of treachery, revenge, incest, and moral corruption.

Despite much research, the exact year Hamlet was written remains in dispute. Three different early versions of the play have survived: these are known as the First Quarto (Q1), the Second Quarto (Q2) and the First Folio (F1). Each has lines, and even scenes, that are missing from the others. Shakespeare based Hamlet on the legend of Amleth, preserved by 13th-century chronicler Saxo Grammaticus in his Gesta Danorum as subsequently retold by 16th-century scholar François de Belleforest. He may have also drawn on, or perhaps written, an earlier (hypothetical) Elizabethan play known today as the *Ur-Hamlet*.

The play's structure and depth of characterization have inspired much critical scrutiny, of which one example is the centuries-old debate about Hamlet's hesitancy to kill his uncle. Some see it as a plot device to prolong the action, and others see it as the result of pressure exerted by the complex philosophical and ethical issues that surround coldblooded murder, calculated revenge and thwarted desire. More recently, psychoanalytic critics have examined Hamlet's unconscious desires, and feminist critics have reevaluated and rehabilitated the often maligned characters of Ophelia and Gertrude.

Hamlet is Shakespeare's longest play and among the most powerful and influential tragedies in the English language. It provides a storyline capable of "seemingly endless" retelling and adaptation by others". During Shakespeare's lifetime, the play was one of his most popular works, and it still ranks high among his most-performed, topping, for example, the Royal Shakespeare Company's list since 1879.[3] It has inspired writers from Goethe and Dickens to Joyce and Murdoch and has been described as "the world's most filmed story after Cinderella". [4] The title role was almost certainly created for Richard Burbage, the leading tragedian of Shakespeare's time. [5] In the four hundred years since, it has been performed by highly acclaimed actors and actresses from each successive age.

New features Log in / create account

The American actor Edwin Booth as Hamlet, c. 1870



#### Contents [hide]

- 1 Characters
- 2 Plot
- 3 Sources
- 4 Date
- 5 Texts 6 Analysis and criticism
  - 6.1 Critical history
  - 6.2 Dramatic structure
- 7.2 Philosophical

## Desktop Refresh

10 years ago Nov 3rd **2010** 



This article is about the Shakespeare play. For other uses, see Hamlet (disambiguation).

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Hamlet, c. 1870



- 1 Characters
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- Eesti

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  - 6.1 Critical history
  - 6.2 Dramatic structure
  - 6.3 Language
- 7 Context and interpretation
  - 7.1 Religious

Screenshot of "Hamlet" from English Wikipedia archived by the Wayback machine taken by Rita Ho; citing a capture dated 3 Nov, 2010 | CC-BY-SA-3.0

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This Year August 31, 2020



Hamlet is considered among the most powerful and influential works of world literature, with a story capable of "seemingly endless retelling and adaptation by others".[1] It was one of Shakespeare's most popular works during his lifetime<sup>[2]</sup> and still ranks among his most performed, topping the performance list of the Royal Shakespeare Company and its predecessors in Stratford-upon-Avon since 1879.[3] It has inspired many other writers—from Johann Wolfgang von Goethe and Charles Dickens to James Joyce and Iris Murdoch—and has been described as "the world's most filmed story after *Cinderella*". [4]

1601. It is Shakespeare's longest play with 30,557 words. Set in Denmark, the play depicts Prince Hamlet and his revenge against his uncle, Claudius, who has

The story of Shakespeare's Hamlet was derived from the legend of Amleth, preserved by 13th-century chronicler Saxo Grammaticus in his Gesta Danorum, as subsequently retold by the 16th-century scholar François de Belleforest. Shakespeare may also have drawn on an earlier Elizabethan play known today as the Ur-Hamlet, though some scholars believe Shakespeare wrote the *Ur-Hamlet*, later revising it to create the version of *Hamlet* that exists today. He almost certainly wrote his version of the title role for his fellow actor, Richard Burbage, the leading tragedian of Shakespeare's time. In the 400 years since its inception, the role has been performed by numerous highly acclaimed actors in each successive century.

Three different early versions of the play are extant: the First Quarto (Q1, 1603); the Second Quarto (Q2, 1604); and the First Folio (F1, 1623). Each version includes lines and entire scenes missing from the others. The play's structure and depth of characterisation have inspired much critical scrutiny. One such example is the centuries-old debate about Hamlet's hesitation to kill his uncle, which some see as merely a plot device to prolong the action but which others argue is a dramatisation of the complex philosophical and ethical issues that surround cold-blooded murder, calculated revenge, and thwarted desire. More recently, psychoanalytic critics have examined Hamlet's unconscious desires, while feminist critics have re-evaluated and attempted to rehabilitate the often-maligned characters of Ophelia and Gertrude.

Contents [show]

#### Characters

Main article: Characters in Hamlet

- Hamlet son of the late king and nephew of the present king, Claudius
- Polonius chief counsellor to the king Ophelia – Polonius's daughter
- Rosencrantz and Guildenstern courtiers, friends of Hamlet
- Reynaldo Polonius's servant

Written by

Characters

• Ghost - the ghost of Hamlet's father

Original language English

Hamlet

Hamlet portrayed by the actor Edwin Booth,

c. 1870

Hamlet

Claudius

Gertrude

Polonius

Denmark

William Shakespeare

Shakespearean tragedy

murdered Hamlet's father in order to seize his throne and marry Hamlet's mother.

• Claudius – king of Denmark, Hamlet's uncle Screenshot of "Hamlet" from English Wikipedia, 2020 1 <a href="https://en.wikipedia.org/wiki/Hamlet" | Accessed 2020-08-31 and brother to the former king Lad Article text CC-BY-SA-3.0 | ™ Wikipedia logo | Other media in these images may be subject to other terms.

### Desktop Refresh



#### Modernise

Lift desktop UI to meet expectations of the modern web



#### **Content first**

Remove clutter so users can focus on the content



#### Consistency

Unify and connect experiences with mobile web & apps



#### Welcoming

More people feel comfortable with using Wikipedia

## Rationale and design principles

SHARED PUBLICLY FOR FEEDBACK AND COMMENTS

#### Imagine a wardrobe





We would like to gradually rearrange this...

...into this :)

#### Currently, the interface...

...doesn't match the expectations. ...is cluttered and not intuitive. ...doesn't highlight the community side. ...isn't consistent with the mobile version.

 The desktop interface does not match the expectations created by the modern platforms. It feels disorienting and disconnected. Navigation and interface links

arganized hanhazardly

#### **Principles**

We will not touch the content. We will not remove any functionality. We are insp by the existing gadgets. We will not make major changes in single steps. We will touch other skins than Vector.

- We are working on the interface only. No work will be done in terms of styling temp the structure of page contents, map support, or cross-wiki templates.
- 2. Elements of the interface might move around, but all navigational items and other functionality currently available by default will remain.
- 3. We have analysed many wikis and have noticed many useful gadgets. Some of the

Screenshots of "Desktop improvements" from *Mediawiki*, 2020 < <a href="https://m.mediawiki.org/wiki/Reading/Web/Desktop\_Improvements">https://m.mediawiki.org/wiki/Reading/Web/Desktop\_Improvements</a>> | Accessed 2020-09-13 | CC-BY-SA-3.0

## Plans and timelines

COMMUNITIES ARE GIVEN THE OPPORTUNITY TO JOIN AS AN EARLY-ADOPTER WIKI

#### Deployment plan and timeline

Main article: Reading/Web/Desktop Improvements/Participate

#### Test our features individually, share feedback, and join our early adopter wikis!

- 1. It is our intention to test our improvements in collaboration with a diverse set of volunteering *early adopter* wikis, both Wikipedias and sister projects.
- Both prior to development and after deployment, we will be collecting data (via A/B testing, prototype feedback rounds, etc.). In the case of significantly negative results, we will roll back our changes.
- First three features (the new header, collapsible sidebar, and limiting content width)
  were deployed in July 2020. Our hope is to develop a few more features until the end of
  2020.
- 4. We are hoping to increase the set of *early adopter* wikis gradually, until our improvements are default on all wikis in 2021.

#### Initially (in 2020)

#### the majority of wikis

editors or readers don't see our changes by default

only editors can opt-in

(from user preferences, by unchecking **Use Legacy Vector** in the Appearance tab)

#### early adopter wikis

editors and readers see our changes by default

only editors can opt-out

(using Switch to old look in the sidebar, or directly from their users preferences)

#### List of early adopter wikis (test wikis)

- Basque Wikipedia
- French Wikipedia
- French Wiktionary
- Hebrew Wikipedia
- Screenshot of "Desktop improvements" from *Mediawiki*, 2020 < <a href="https://m.mediawiki.org/wiki/Reading/Web/Desktop\_Improvements">https://m.mediawiki.org/wiki/Reading/Web/Desktop\_Improvements</a>> | Accessed 2020-09-13 | CC-BY-SA-3.0

## Wireframes, sketches, prototypes

GOOD DESIGN COMMUNICATION WHEN YOU'RE NOT THERE TO EXPLAIN YOURSELF.

We have not created a complete, detailed product specification. Each feature will be built and implemented **separately**, over time. Features which have been created are still being adjusted and improved. Our decisions are based on community feedback, user testing, and extracted API data.

#### Visualisation of deployed versions and early concepts









Header 1: Logo reconfiguration

Collapsible sidebar

Limiting content width

improvements

Search 1: Search widget move









Language
switching 1:
Language links
in the article title
bar

Header 2: Sticky site and article headers

Search 2: Search User menu







Language switching 2:

Table of contents

Article tools

One-click Screenshot of "Features" from *MediaWiki* < <a href="https://m.mediawiki.org/wiki/Reading/Web/access">https://m.mediawiki.org/wiki/Reading/Web/access</a> Desktop\_Improvements/Features | Accessed 2020-09-13 | CC-BY-SA-3.0

#### ↑ Header 1: Logo reconfiguration

- The new logo is smaller than the current version. This will allow us to later mak
  the header sticky and to provide commonly-used functionality from any portior
  the page (without needing to scroll up).
- Deployment on early adopter wikis: July 2020

#### **Deployed version**



#### ^ Collapsible sidebar

- Collapsible sidebar will lead to a cleaner reading and editing experience while continuing to give access to important functionality.
- Deployment on early adopter wikis: July 2020

#### **Deployed version**



We have not created a complete, detailed product specification. Each feature will be built and implemented **separately**, over time. Features which have been created are still being adjusted and improved. Our decisions are based on community feedback, user testing, and extracted API data.

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Header 1: Logo reconfiguration

Collapsible sidebar

Limiting content width

Search 1: Search widget move









Language
switching 1:
Language links
in the article title

Header 2: Sticky site and article headers

Search 2: Search improvements

User menu







Language switching 2: One-click

Table of contents

Article tools

Screenshots of "Features" page from Mediawiki 2020, <a href="https://m.mediawiki.org/wiki/Reading/Web/Desktop\_Improvements/Features">https://m.mediawiki.org/wiki/Reading/Web/Desktop\_Improvements/Features</a> | Accessed 2020-09-13. | CC-BY-SA-3.0

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- Deployment on early adopter wikis: July 2020

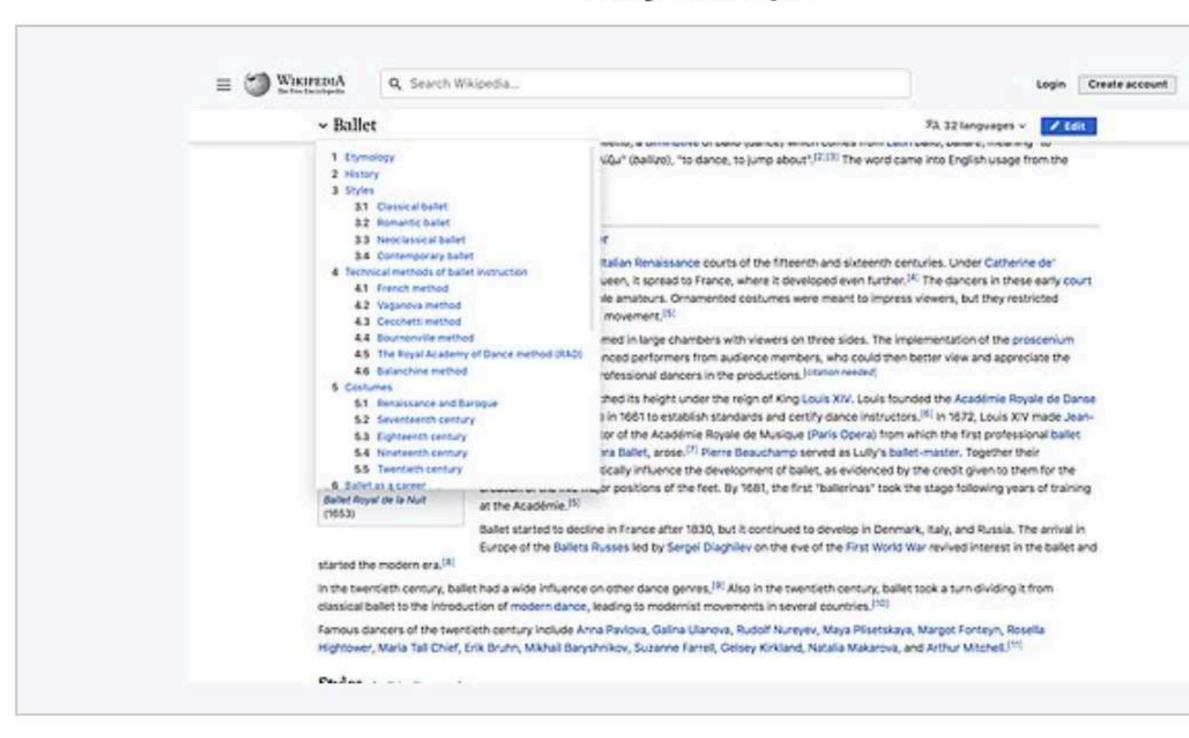
#### **Deployed version**

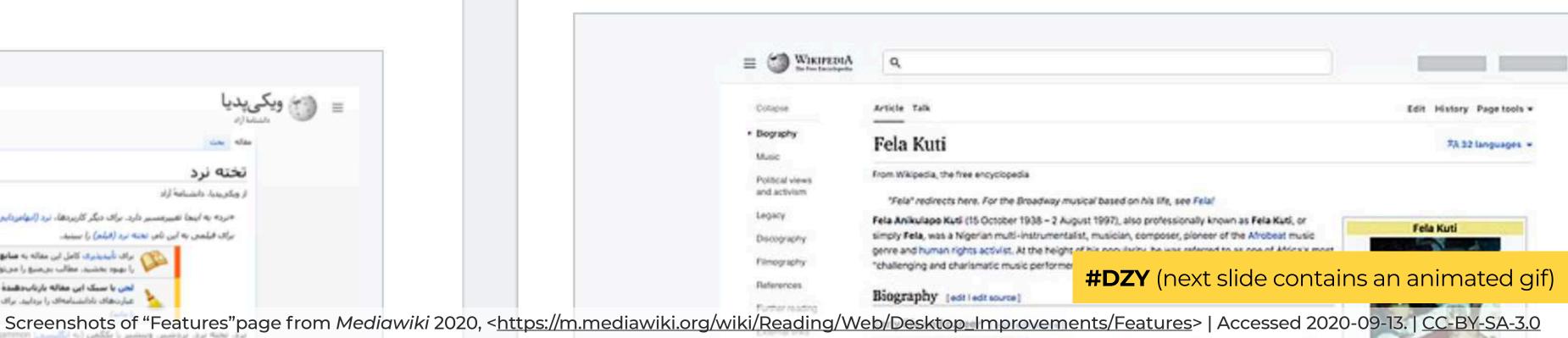


#### Table of contents

- Table of contents would be sticky (always available while reading).
- Deployment on early adopter wikis: TBD

#### Early concepts







WikipediA The Free Encyclopedia

#### collapse !

Main page Contents

Current events

Random article

About Wikipedia

Contact us Donate

Help

nity p Com Rece Upload

Tools

What links here

Related changes

Special pages

Permanent link

Page information Cite this page

Wikidata item

In other projects

Wikimedia Commons

Languages

Deutsch

Español

a Search Wikipedia ...

Articla Talk

#### That Wave off Kanagawa

From W yclopedia

> "Great ts here. For other uses, see Great Wave (disambiguation).

TI Kanagawa (Japanese: 神奈川沖浪裏, Hepburn: Kanagawa-oki Nami Ura, "Under the Wave off The Great Kanagawa"), also known as The Great Wave or simply The Wave, is a woodblock print by the Japanese ukiyo-e artist Hokusai. It was published sometime between 1829 and 1833<sup>[1]</sup> in the late Edo period as the first print in Hokusai's series Thirty-six Views of Mount Fuji. It is Hokusai's most famous work and is often considered the most recognizable work of Japanese art in the world.

vhile ast de ave threa s an en ree n the ba o be rou s more like o be Someti ırge s assume 9.[2] ne otner the serie t depicts area irouna i nt Fu nder nis pries are rlip uses of ama

#### Contents [hide]

- 1 Hokusai
- 2 Precursors
- 3 Image
  - 3.1 Description
    - 3.1.1 The mountain
    - 3.1.2 Boats
    - 3 1.3 Sea and waves
    - 3.1.4 Signature
- 4 Technique
- 5 Impressions
- 6 Influence
- 7 On screen
- 8 Notes

- 1 Make site more welcoming
- O Search
  O Table of contents
- O Sticky header?

  U Keep Wilipedia weird

The Great Wave off Kanagawa 神奈川沖浪裏, 'Under the Wave off Kanagawa' Print at the Metropolitan Museum of Art (JP1847) Artist Katsushik Year c. 187 Type  $0!1 \text{ in} \times 14.9 \text{ in}$ 25.7 cm **Dimensions** Location Numerou.

Not logged in Talk Contributions Create account Log in

add margin

Read Edit View history Search Wikiped

**#DZY** (next slide contains an animated gif)

Read

Edit Edit source View history

Search Wikipedia

0

Coordinates: 36°N 138°E

#### Japan

Article Talk

From Wikipedia, the free encyclopedia

"Nippon" redirects here. For other uses, see Japan (disambiguation) and Nippon (disambiguation).

Japan (Japanese: 日本, Nippon [nippo N] (● listen) or Nihon [niho N] (● listen); officially 日本国, ● Nipponkoku or Nihon-koku) is an island country located in East Asia. It is bordered by the Sea of Japan to the west and the Pacific Ocean to the east, and spans from the Sea of Okhotsk in the north to the East China Sea and Philippine Sea in the south. Part of the Pacific Ring of Fire, Japan encompasses an archipelago of about 6,852 islands, with five main islands (Hokkaido, Honshu, Kyushu, Shikoku, and Okinawa) comprising 97% of the country's area.

Japan is divided into 47 prefectures and traditionally into eight regions. Approximately two-thirds of the country's terrain is mountainous and heavily forested, and less than one-eighth of its land is suitable for agriculture. Consequently, Japan is among the most densely populated and urbanized countries in the world. The largest urban area is the metropolitan area centered on the capital city of Tokyo, which is the most populous in the world. Japan itself is the world's eleventh most populous country.

The kanji that make up the name of Japan mean "sun origin"; in the Western world, the country is often known by the sobriquet "Land of the Rising Sun". While archaeological evidence indicates that Japan was inhabited as early as the Upper Paleolithic period, the first written mention of the archipelago appears in Chinese texts from the first century AD. Between the fourth and ninth centuries, the kingdoms of Japan gradually unified under an Emperor and imperial court based in Heian-kyō (modern Kyoto). However, beginning in the twelfth century, de facto political power came to be held by a succession of military dictators (shōgun) and feudal lords (daimyō) and enforced by a class of warrior nobility known as samurai. After a century-long period of civil war, Japan was reunified in 1603 under the rule of the Tokugawa shogunate, which enacted a policy of isolationism. This period ended in 1853 when a United States fleet forced Japan to open to the West, leading to the fall of the shogunate and the restoration of imperial power in 1868. In the



#### Hamburger menu and icons [edit]

Hi, so you asked if the hamburger menu is internationally recognised -- it is not. There are research that say you should have either both hamburger *and* text or just text saying "menu".

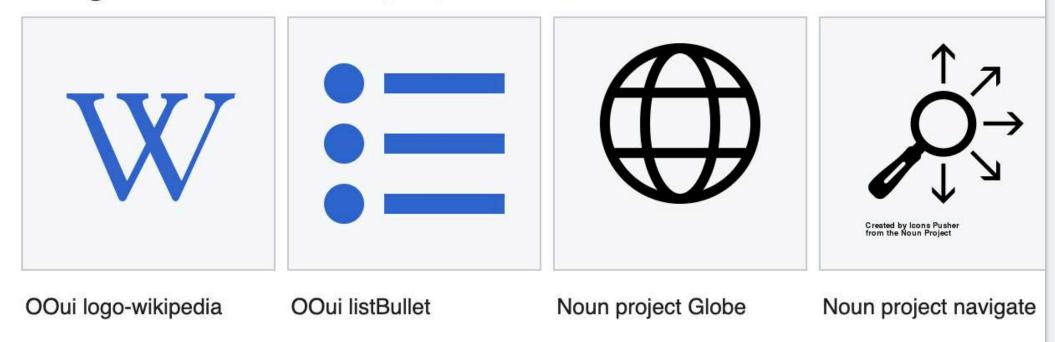
Also note that although I agree the sidebar menu is cluttered to an average user, if you will hide it the interactions will regress. I'm guessing you know that, this has been said a lot (e.g. by Luke Wroblewski). I just want to stress this point. If there is anything you want readers to click then move it out of the sidebar. Some community link perhaps? Some kind of indication showing there is more to Wikipedia.

#### Some links:

- https://www.lukew.com/ff/entry.asp?1945=₺ -- "Obvious Always Wins"; "out of sight, out
  of mind". Mostly visual article that interactions die when menu is hidden and thrive when
  it is shown.
- https://www.nngroup.com/articles/icon-usability/

   -- icons usability by NN Group. I like

#### Hamburger icon alternatives [edit]



See phab:T243268 – Choose expressive icons for the header buttons for more. —*Aron Man.* ⁴ edits ↑ 0

January 2020 (UTC)

Ping @Quiddity (WMF): so this gets to the right persons and a proper menu icon can be chosen. -Aro

Screenshots of "Talk - Archivel#Hamburger menu and icons" from *Mediawiki* < <a href="https://www.mediawiki.org/wiki/Talk:Reading/Web/Desktop\_Improvements/">https://www.mediawiki.org/wiki/Talk:Reading/Web/Desktop\_Improvements/</a>
Thanks we'll a Archivel#Hamburger\_menu\_and\_icons | Accessed 13 Sep 2020 | CC-BY-SA 3.0

# Feedback from the public, publicly

WE ACCEPT FEEDBACK FROM ANYONE IN THE PUBLIC WHO HAS CONSIDERED COMMENTS, WHICH WE ALSO RESPOND TO PUBLICLY

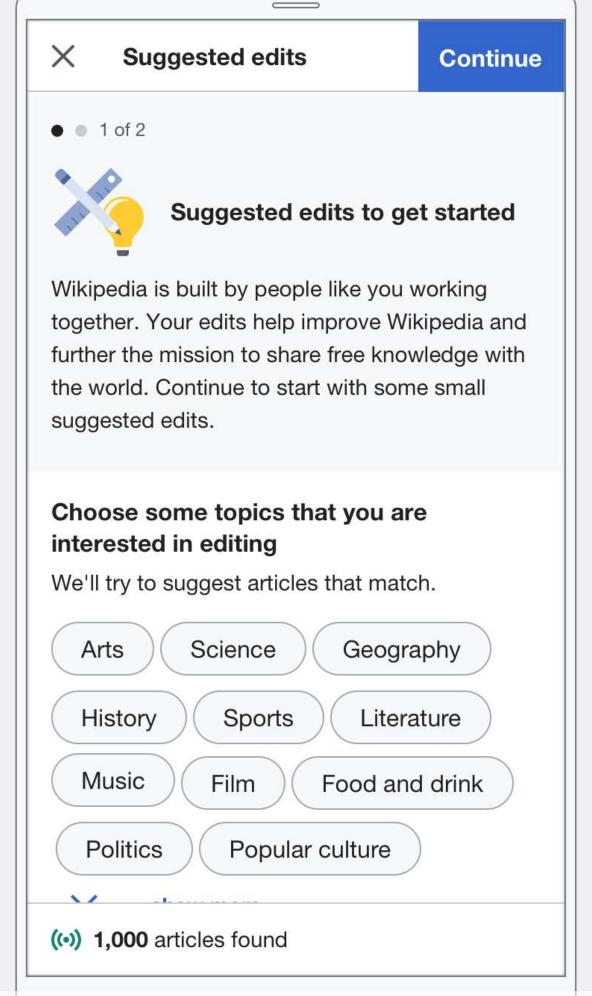
## How this informs our design practice?

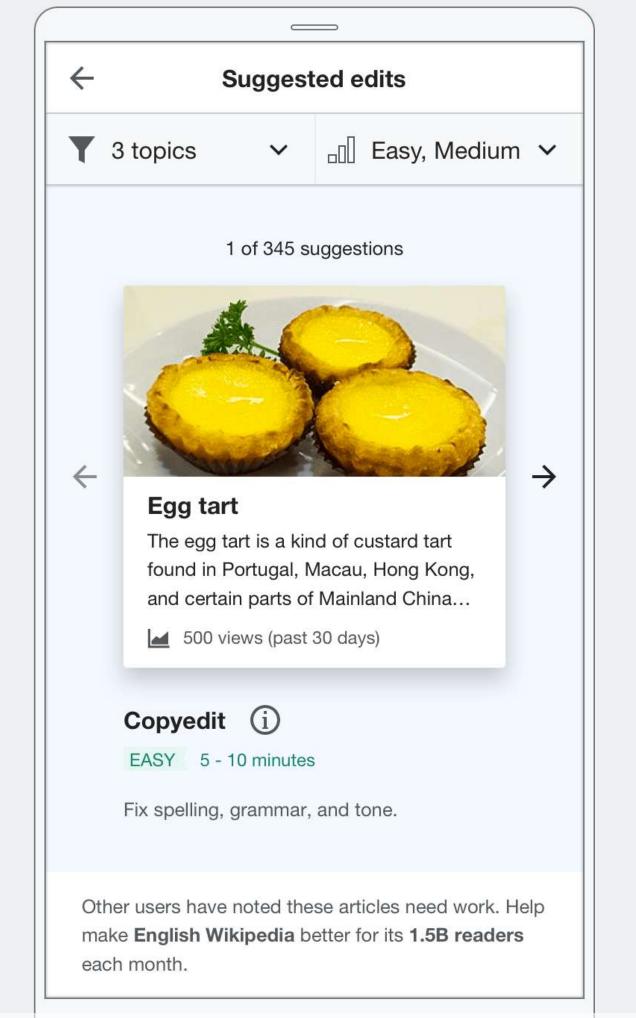
- Letting more ideas in
- Asynchronous design communication
- Receiving & responding to feedback



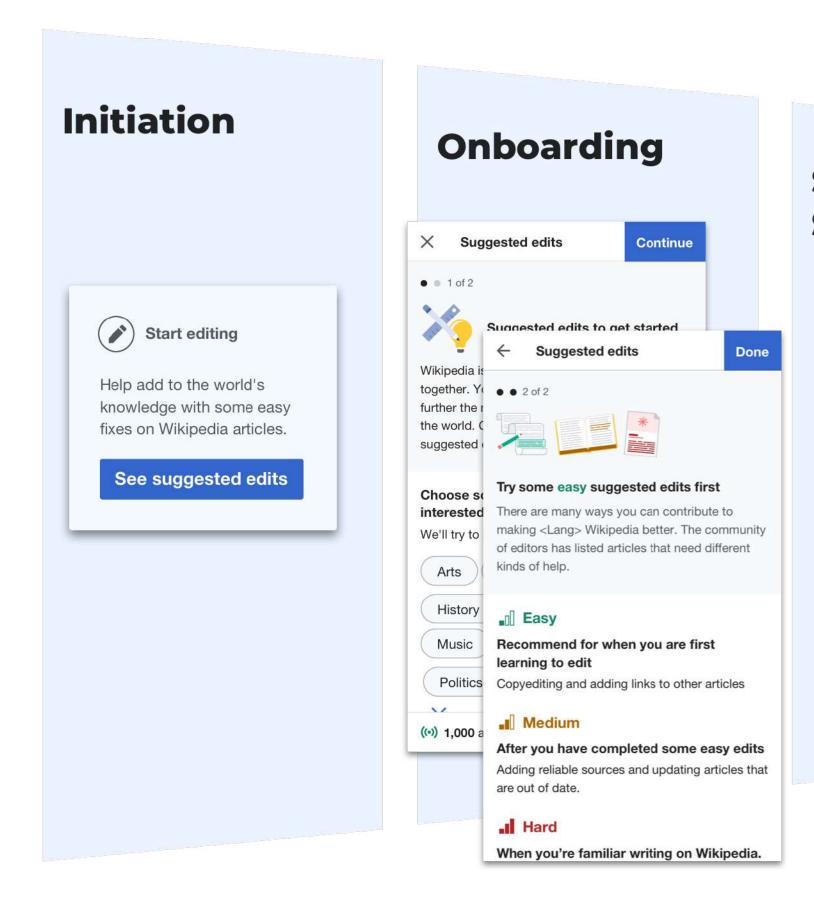
### Suggested edits for newcomers

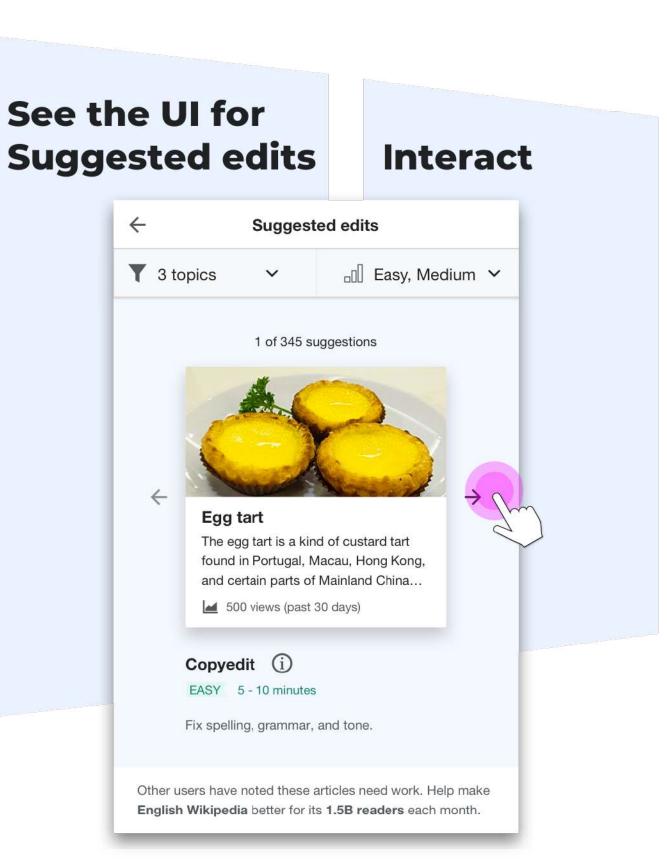
New users who join Wikipedia are asked if they are interested in doing small "suggested edits" (like copy editing or adding links) on articles in the user's specific interest topics.



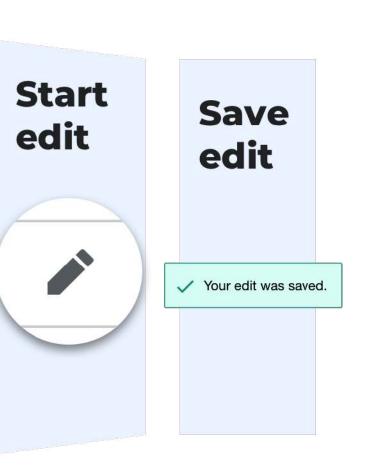


## Original user flow

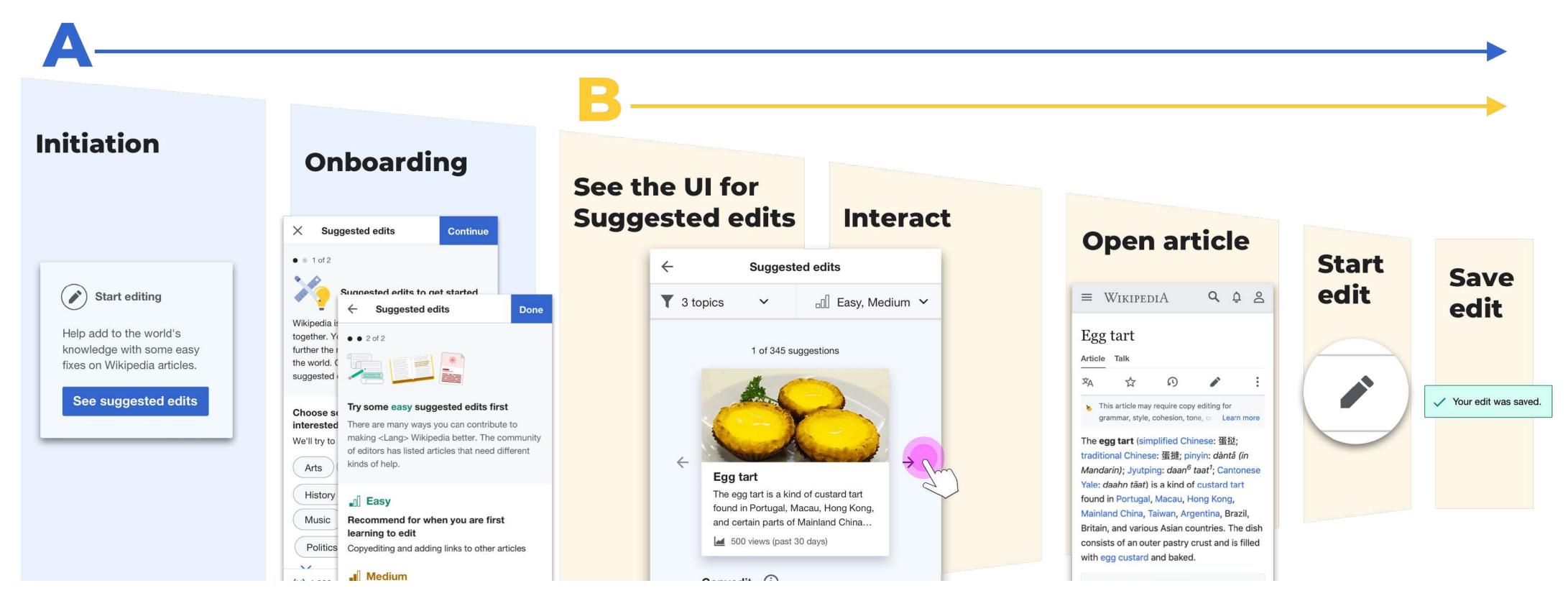








## Variant test A/B

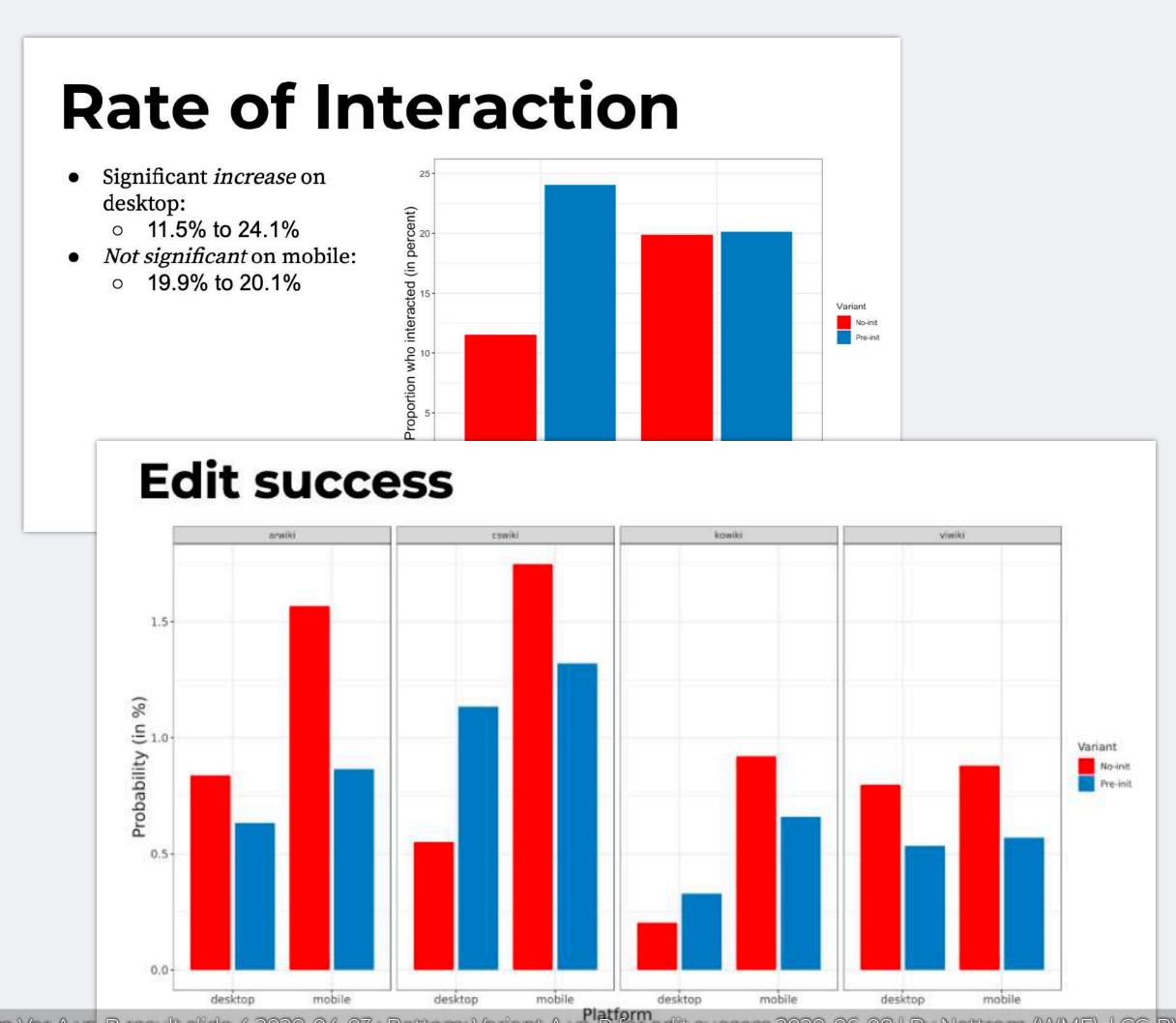


**HYPOTHESIS:** Showing users tasks straightaway (without onboarding) makes them more likely to try suggested edits sooner, and lead to more editing.

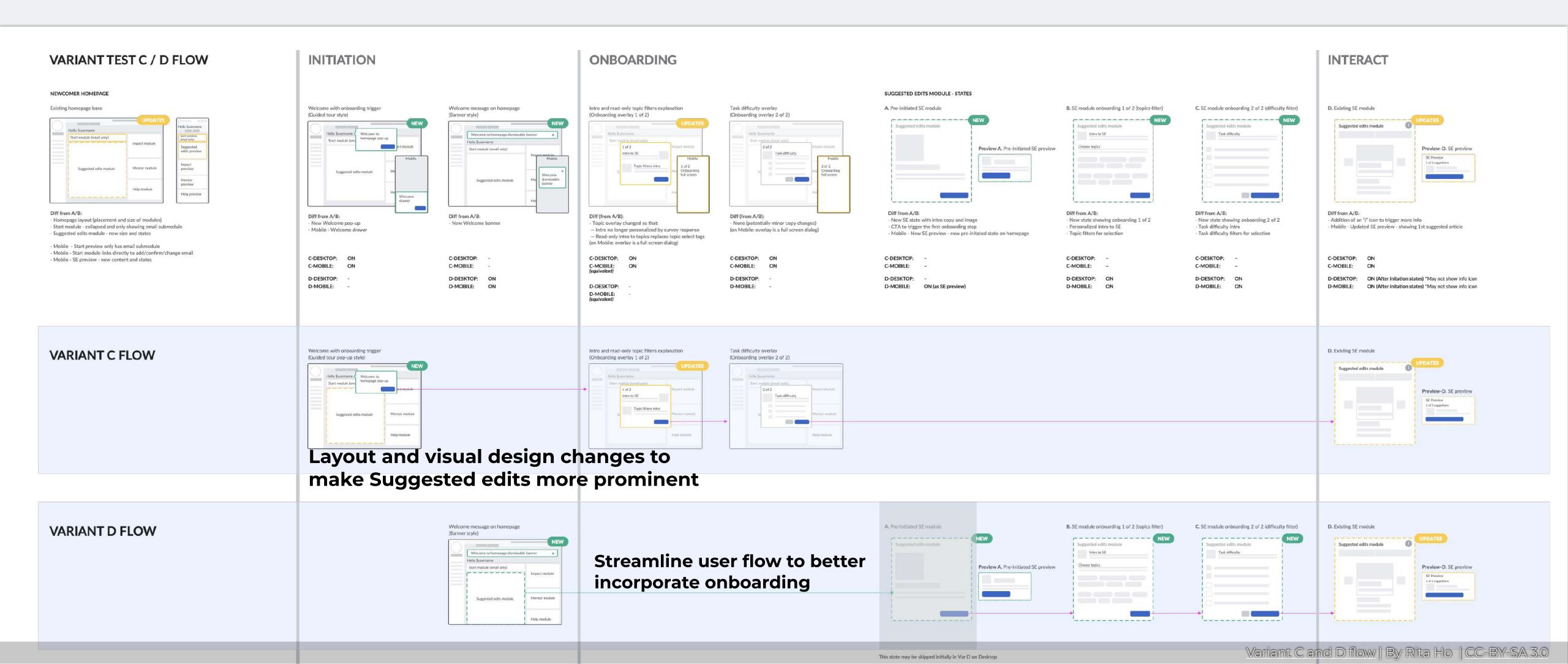
## Interpreting key results

- 1. Variant B with No onboarding had people interacting with editing tasks.
- 2. Variant A overall still had more completed edits.

Working with a data analyst and PM, we interpreted what was significant, and the implications the data had on making design improvements.



## Data-informed iteration



## How this informs our design practice?

- Focus on the problem
- Freedom to fail
- Validate design decisions



## Transparent & minimal data collection

**ANONYMISED READING AND EDITING METRICS** TO ENSURE PRIVACY IS RESPECTED.



Reading Contributing Content All Me

Wikipedia - Danish

21M

#### Monthly overview

#### Reading

#### Total page views

39M



510M ↑ 2.19% year over year Last 12 Months (Sep 2019 - Aug 2020)

#### Unique devices

4.5M

August ↑ 0.44% month over month



4.8M ↓ -12.71% year over year 12 Month Average (Sep 2019 - Aug 2020)

#### Page views by country

Countries with the most views for August

Denmark

221-1	Deninark	
434K	United States of	

390K Germany

185K Sweden

#### Contributing

#### Edits

28K

August ↑ 20.88% month over month



389K ↓ -3.59% year over year Last 12 Months (Sep 2019 - Aug 2020)

#### New registered users

397

August ↑ 25.63% month over month



5.3K ↓ -9.36% year over year Last 12 Months (Sep 2019 - Aug 2020)

#### Active editors 🍏 208 August 1 0.48% month over month

223.7 ↓ -3.26% year over year 12 Month Average (Sep 2019 - Aug 2020

#### Content

#### **Edited pages**

13K

August 11.03% month over month



**16K** ↓ -9.88% year over year 12 Month Average (Sep 2019 - Aug 2020)

#### Total media requests 95M

August -5.00% month over month



1.3B ↓ -34.54% year over year Last 12 Months (Sep 2019 - Aug 2020) Net bytes difference **7.3MB** 

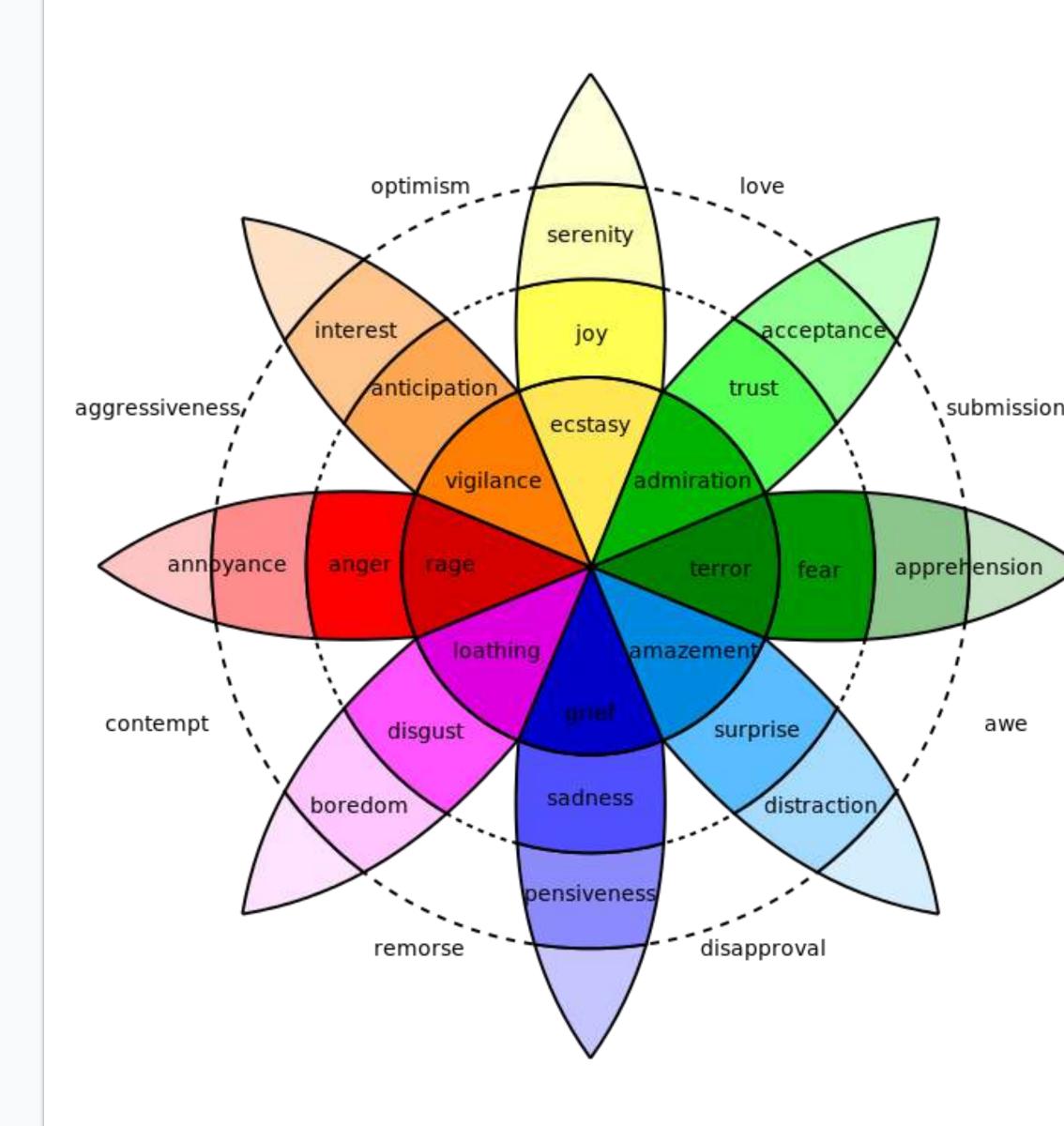


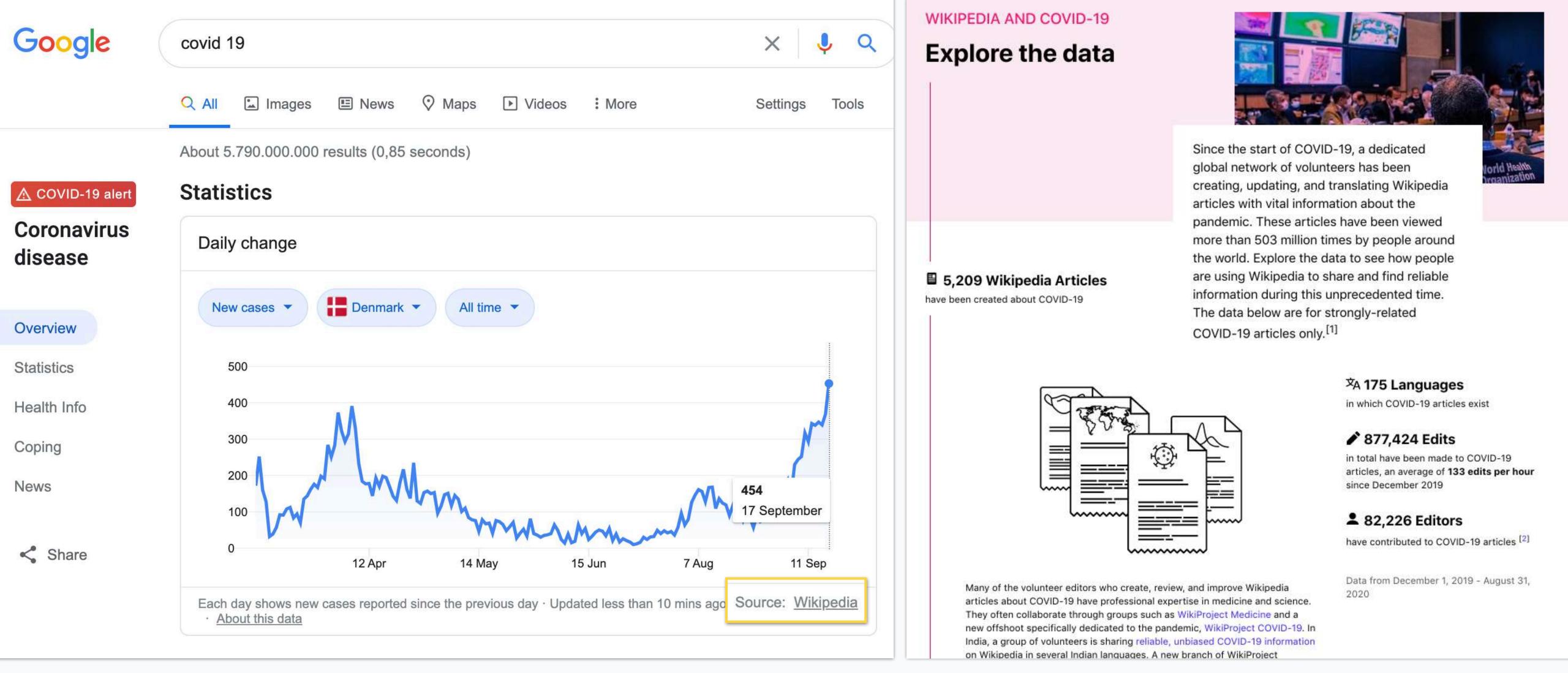
87MB ↓ -10.71% year over year Last 12 Months (Sep 2019 - Aug 2020)

Screenshot of August 2020 overview metrics for Danish Wikipedia "Monthly overview" from WikiStats <a href="https://stats.wikimedia.org/#/da.wikipedia.org">https://stats.wikimedia.org/#/da.wikipedia.org</a> | Accessed 2020-09-13 | CCO

# Trust as a key success metric

IT'S NOT ABOUT THE NUMBERS (WE'RE A NON-PROFIT AFTER ALL).





#### THIS IS ESPECIALLY IMPORTANT DURING A PANDEMIC...

#### WIKIPEDIA IS A RELIABLE SOURCE OF UP-TO-DATE INFORMATION

## Supporting the digital commons

**BOTH IN CREATION AND APPLICATION** 

MOST FREE



#### ATTRIBUTION

CC BY

This licer even con accommo

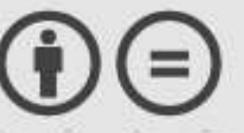




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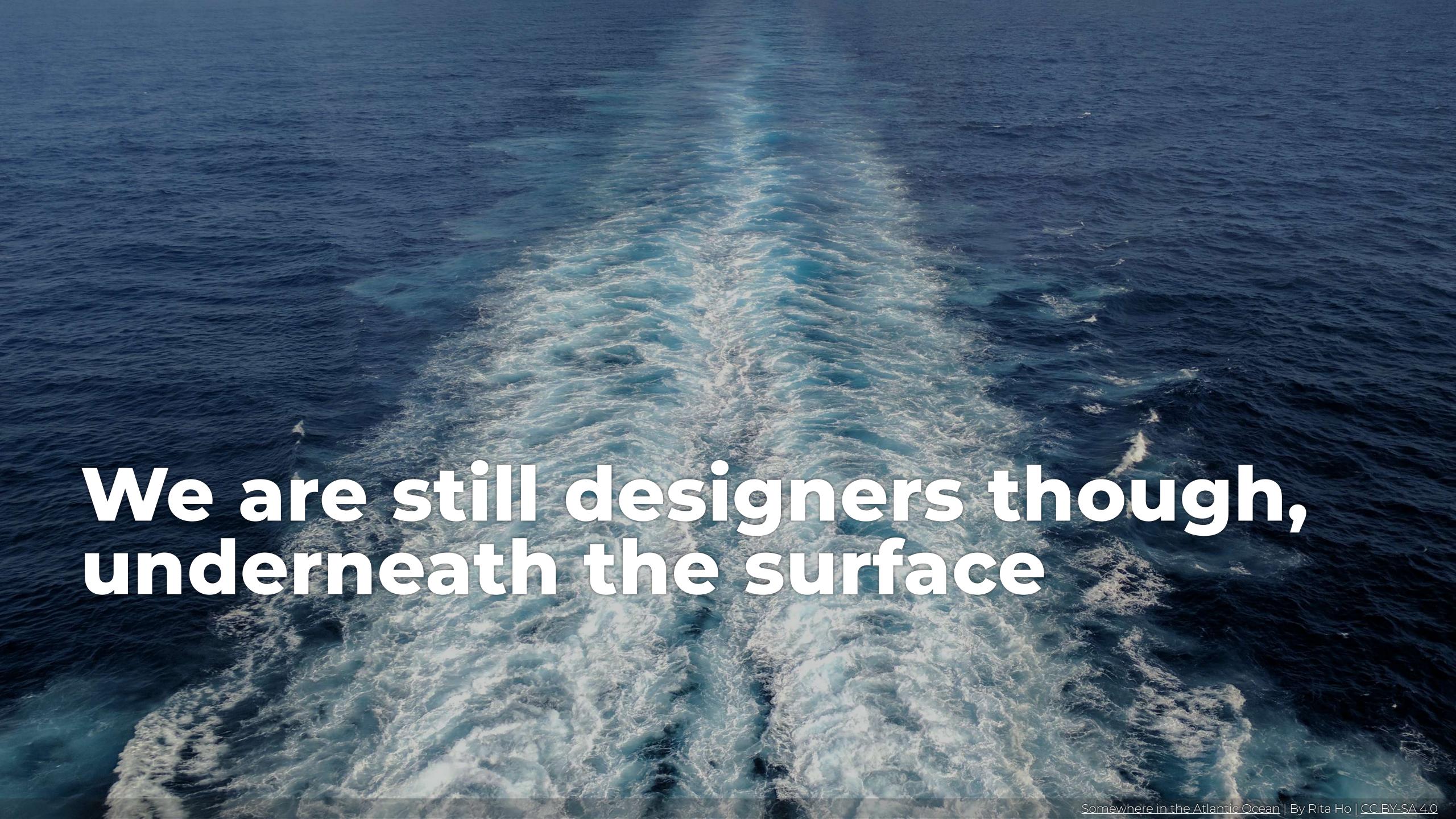
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LEAST FREE

<u>Licenses from Foter Creative Commons license diagram (cropped)</u> | By foter | <u>CC BY-SA 3.0</u> (™)

## How this informs our design practice?

- Respecting privacy
- Designing for trust
- Giving credit / attribution



**DESIGNER COMMUNITY** 

Get scrappy with us!



- Give feedback and critique
- Share relevant design research
- Use our data to make cool things
- Contribute! (to our style guide, apps, etc)

