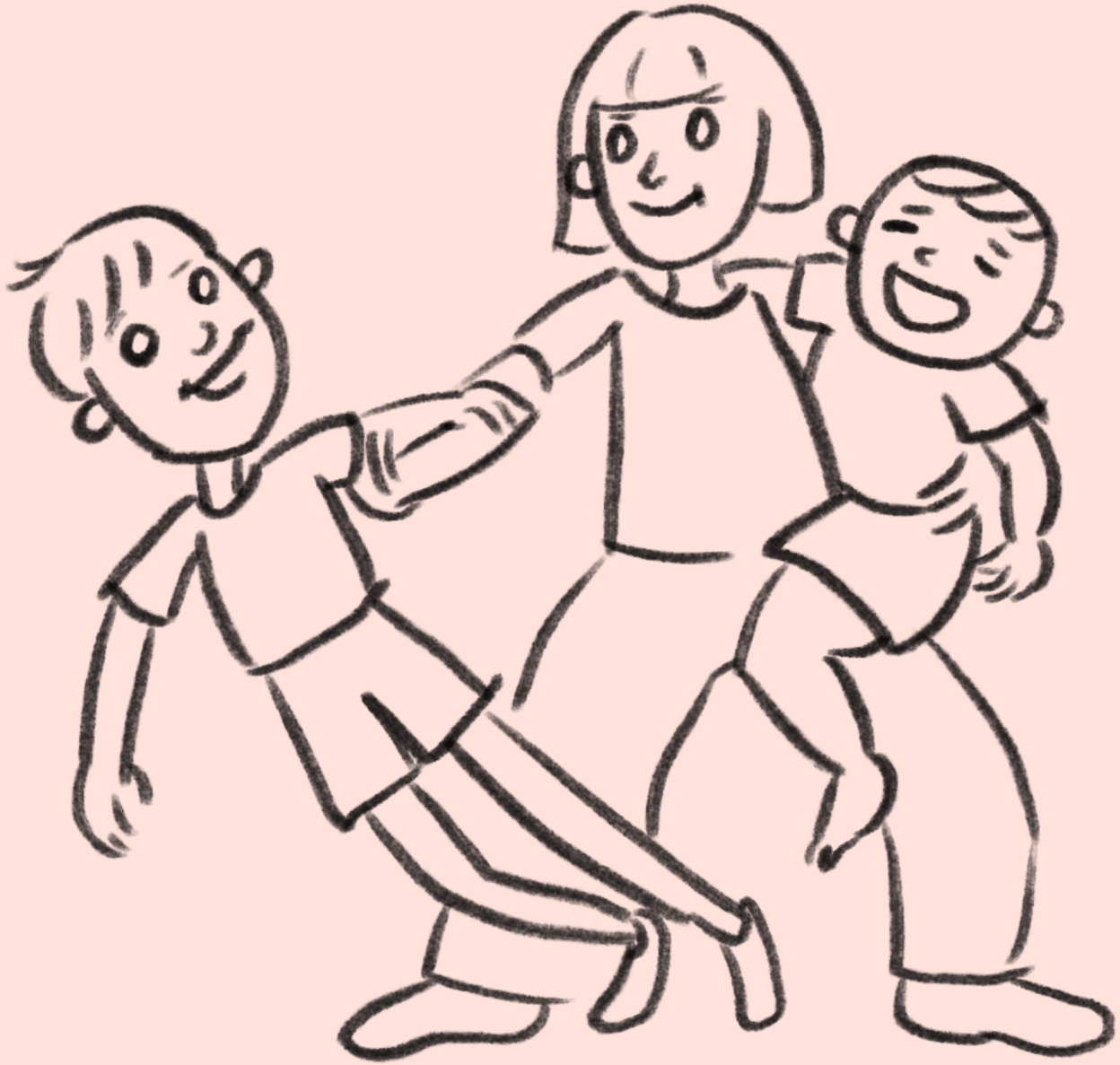
Designing for Nervous Systems

Three lessons from parenting —Tomoko Yates





Lesson One

Design for the depleted









Energy is
a Design Constraint

How to get inside

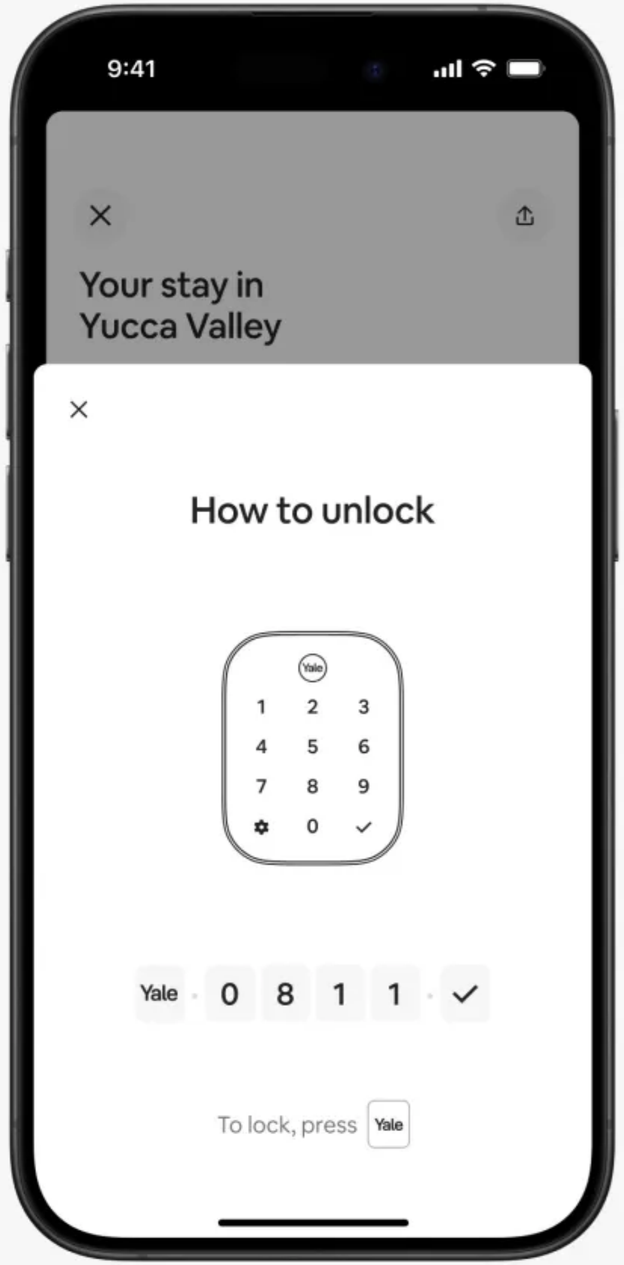
Some helpful details from your Host

Keypad: Keybox on front door off of Kayewood

Check-in guide

We are so excited for your arrival! Here are the details for your stay:

Check-In Time: 3:00 p.m.
Check-out Time: 11:00 a.m.
Wifi Network: Kayewood
Wifi Password: LakeLewisville!
DOOR CODE: 1512

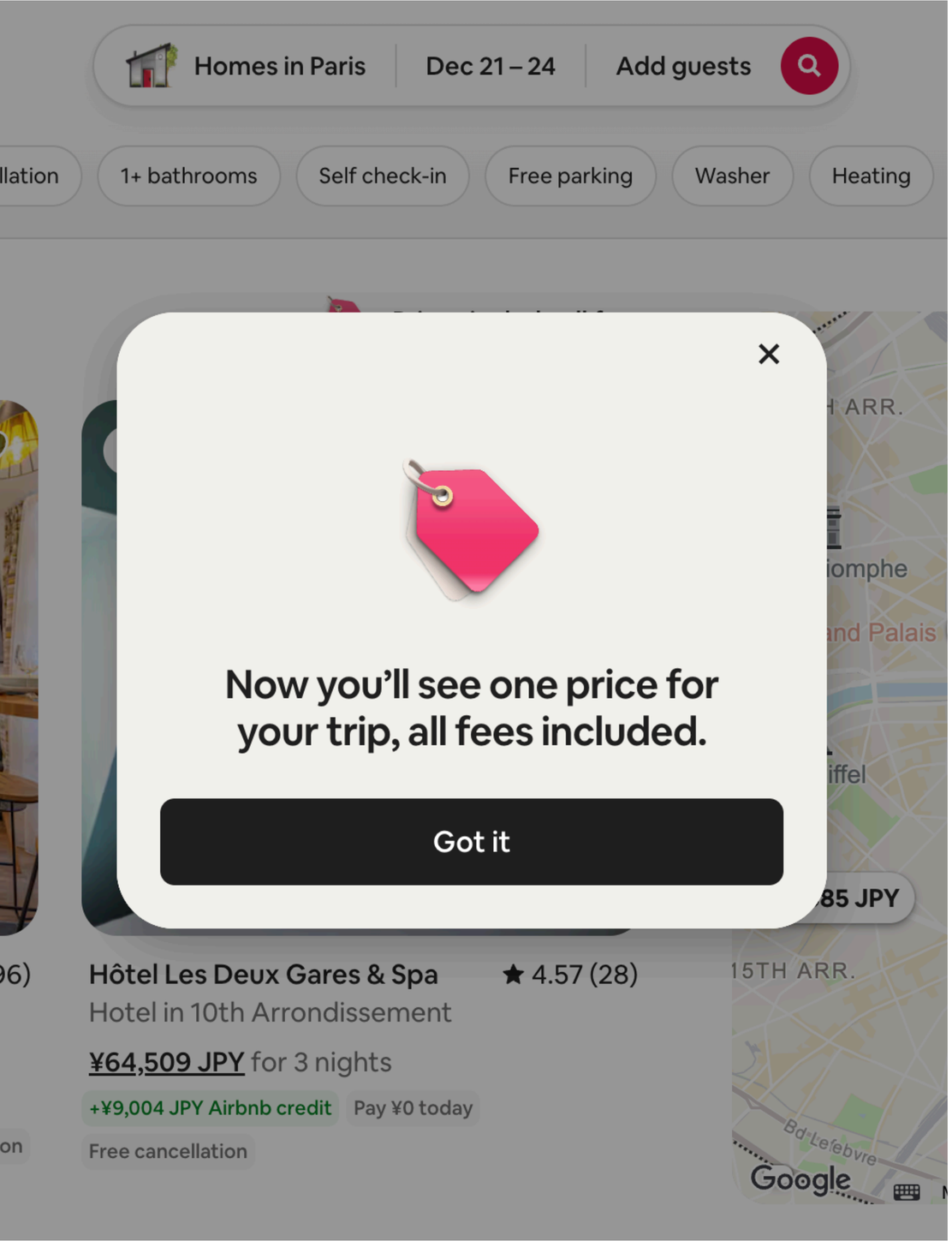


Lesson Two

Clarity is Delightful



How do we make it Easier?



Prices include all fees

¥37,101 JPY for 3 nights

CHECK-IN	CHECKOUT
12/21/2026	12/24/2026

GUESTS
1 guest

¥0 today · Free cancellation before **December 16**

Reserve

You won't be charged yet



Delight

Lesson Three

Calm creates Trust



Look Beyond the Behavior




ACT NOW

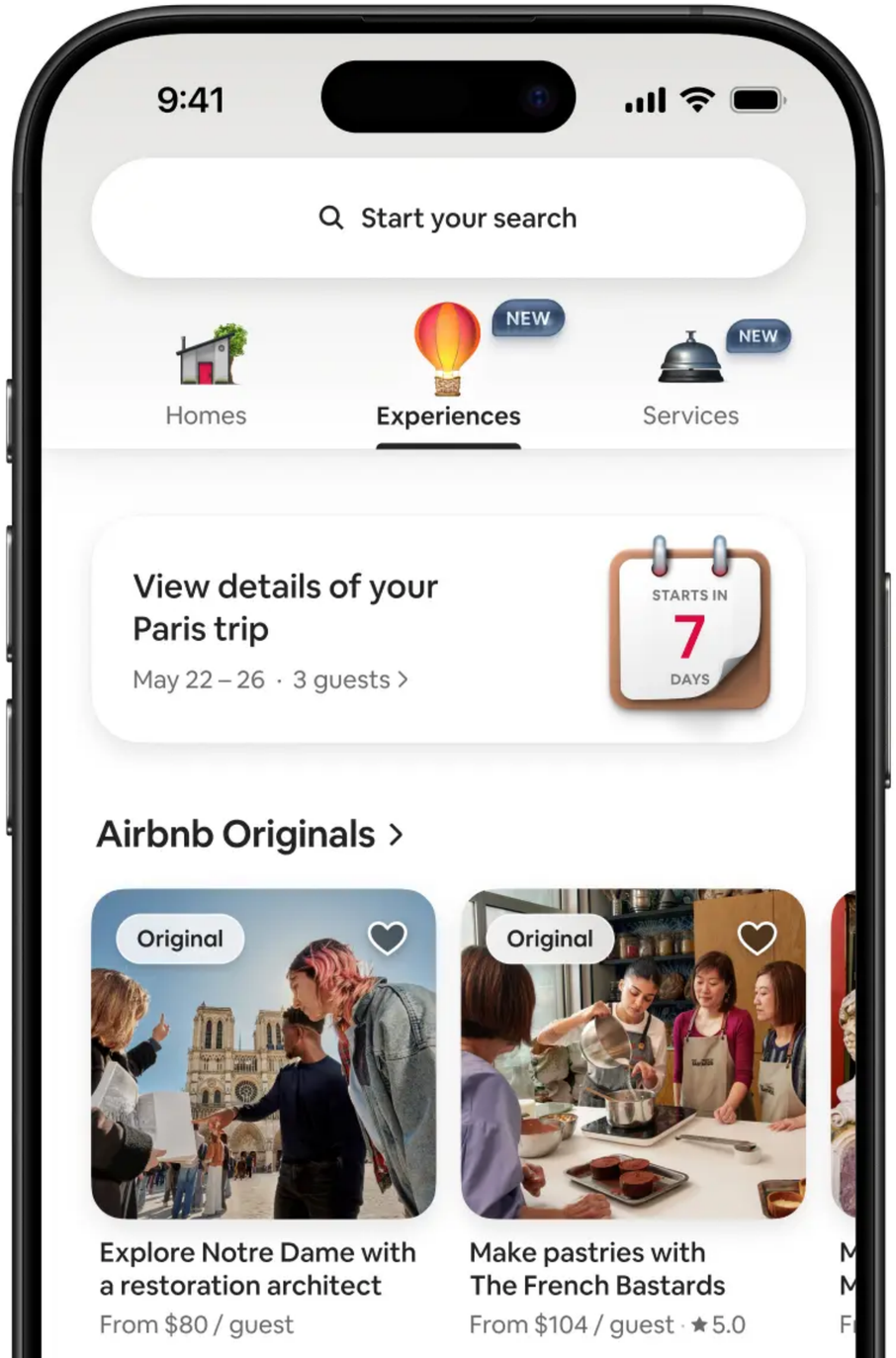


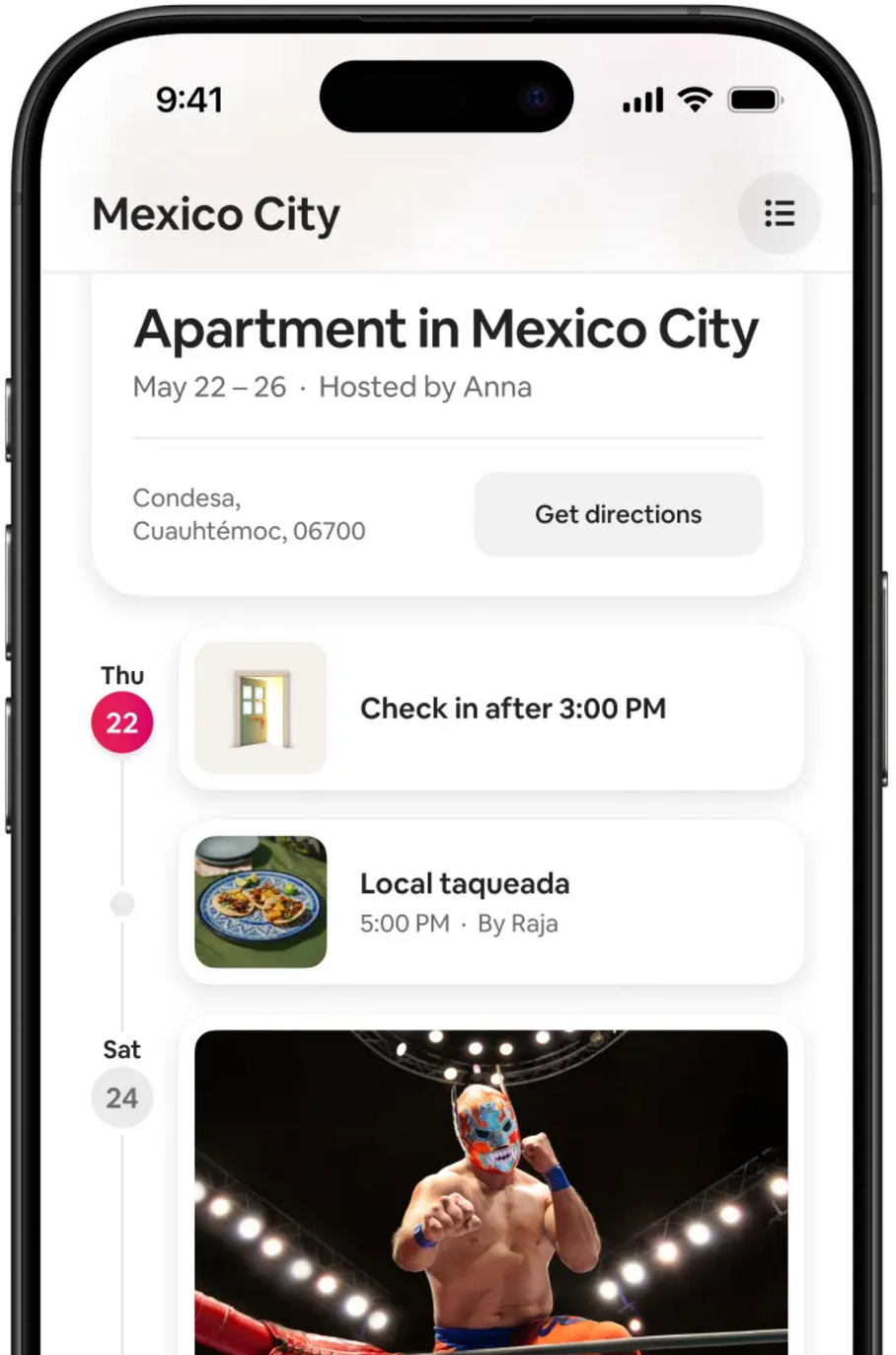
one more frustration

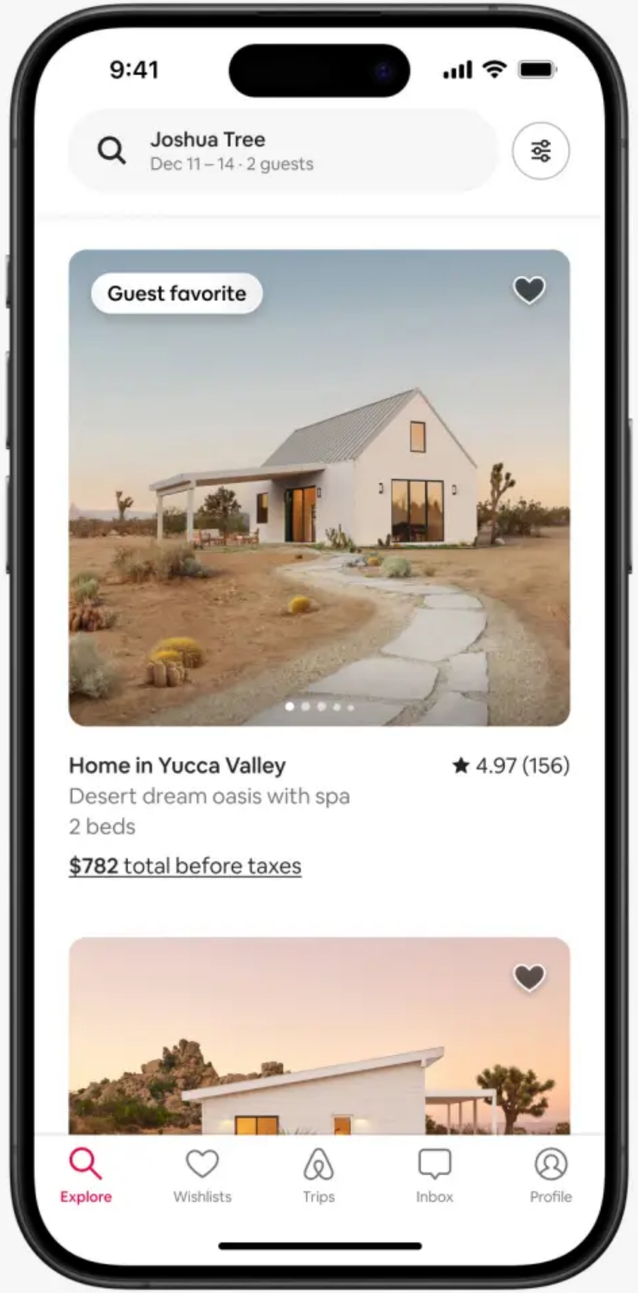
is ALL it Takes

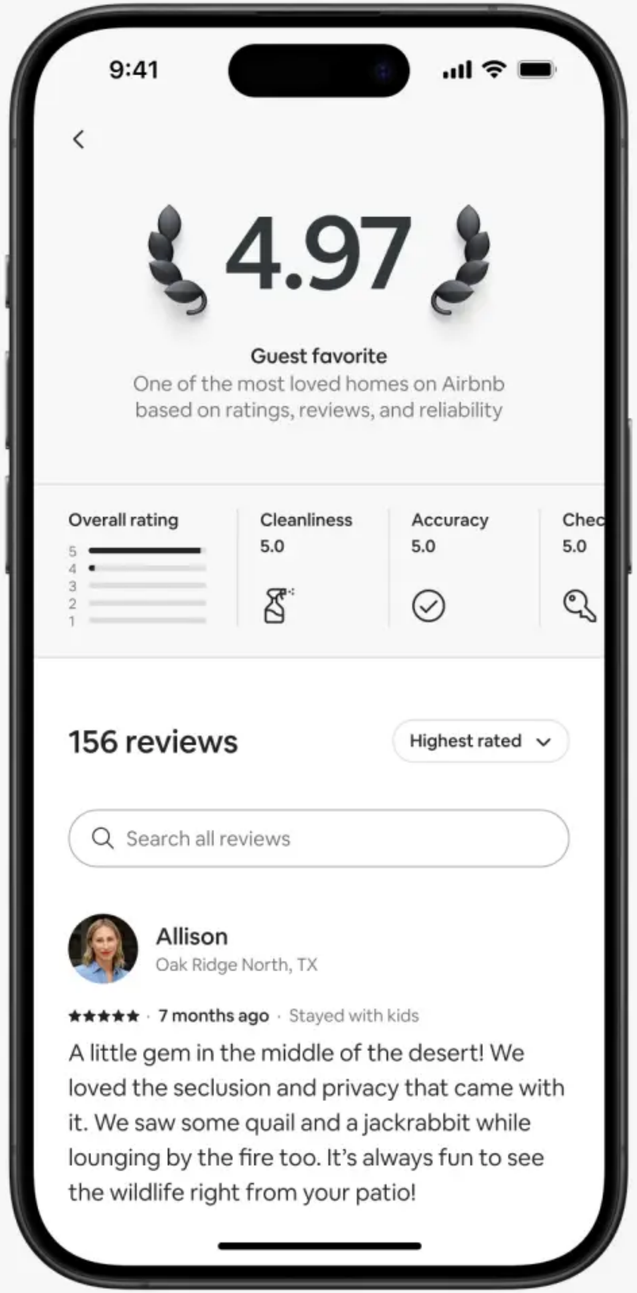


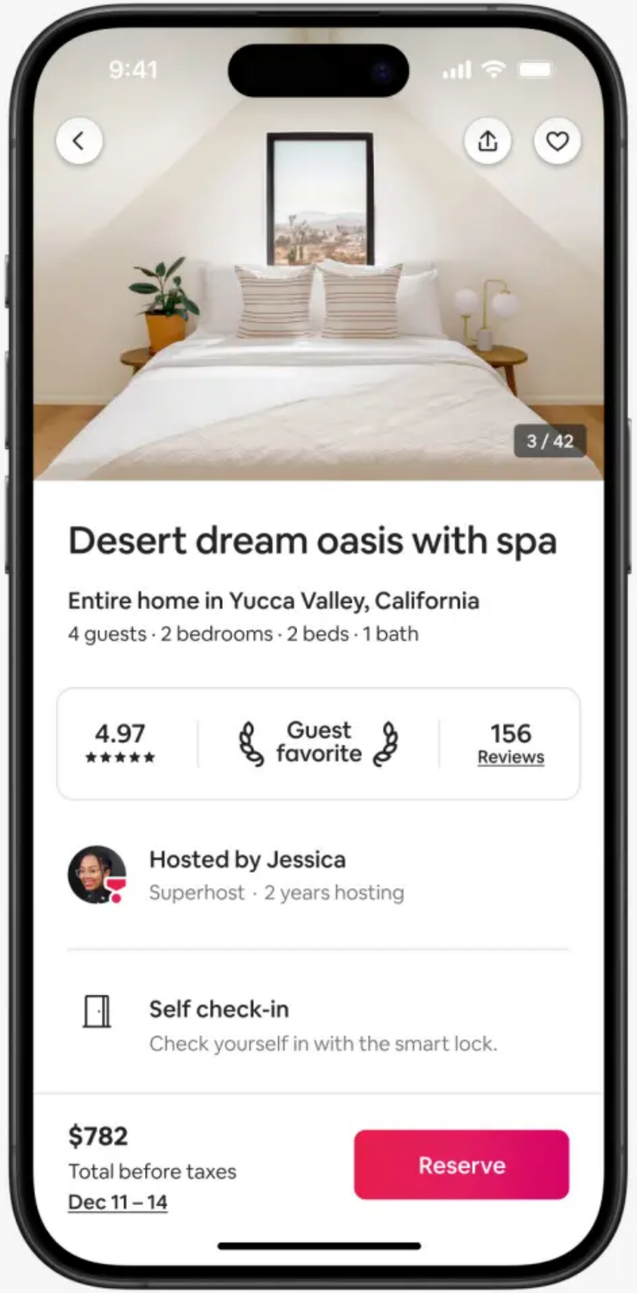
- Predictable Interaction
- Human Language
- Clear Hierarchy
- Smart guesses
- Smooth transitions


9:41
Start your search
Homes
Experiences
NEW
Services
NEW
View details of your Paris trip
May 22 – 26 · 3 guests >
STARTS IN
7
DAYS
Airbnb Originals >
Original
Explore Notre Dame with a restoration architect
From $80 / guest
Original
Make pastries with The French Bastards
From $104 / guest · ★5.0


9:41
Mexico City
Apartment in Mexico City
May 22 – 26 · Hosted by Anna
Condesa, Cuauhtémoc, 06700
Get directions
Thu
22
Check in after 3:00 PM
Local taqueada
5:00 PM · By Raja
Sat
24

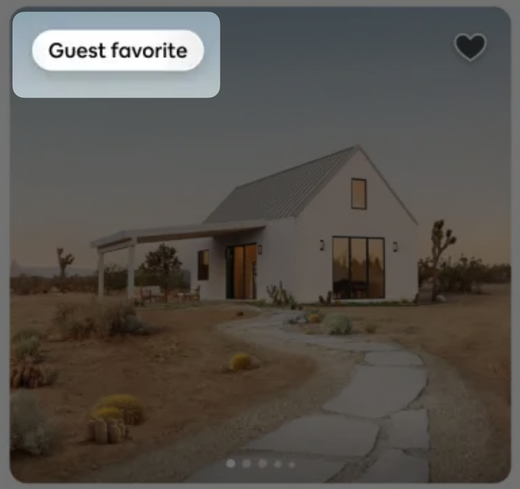

9:41
Joshua Tree
Dec 11 – 14 · 2 guests
Guest favorite
Home in Yucca Valley
★ 4.97 (156)
Desert dream oasis with spa
2 beds
$782 total before taxes
Explore
Wishlists
Trips
Inbox
Profile


9:41
4.97
Guest favorite
One of the most loved homes on Airbnb based on ratings, reviews, and reliability
Overall rating
Cleanliness
5.0
Accuracy
5.0
156 reviews
Highest rated
Search all reviews
Allison
Oak Ridge North, TX
★★★★★ · 7 months ago · Stayed with kids
A little gem in the middle of the desert! We loved the seclusion and privacy that came with it. We saw some quail and a jackrabbit while lounging by the fire too. It's always fun to see the wildlife right from your patio!

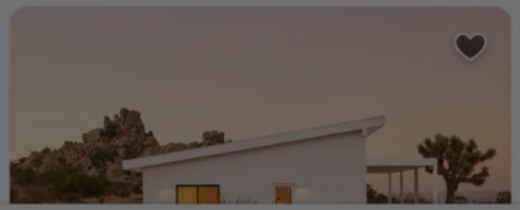

9:41
3 / 42
Desert dream oasis with spa
Entire home in Yucca Valley, California
4 guests · 2 bedrooms · 2 beds · 1 bath
4.97
★★★★★
Guest favorite
156
Reviews
Hosted by Jessica
Superhost · 2 years hosting
Self check-in
Check yourself in with the smart lock.
$782
Total before taxes
Dec 11 – 14
Reserve

9:41

Joshua Tree
Dec 11 – 14 · 2 guests



Home in Yucca Valley ★ 4.97 (156)
Desert dream oasis with spa
2 beds
$782 total before taxes



Explore Wishlists Trips Inbox Profile

9:41

4.97

Guest favorite
One of the most loved homes on Airbnb based on ratings, reviews, and reliability

Overall rating
5
4
3
2
1

Cleanliness 5.0

Accuracy 5.0

Chec 5.0

156 reviews Highest rated

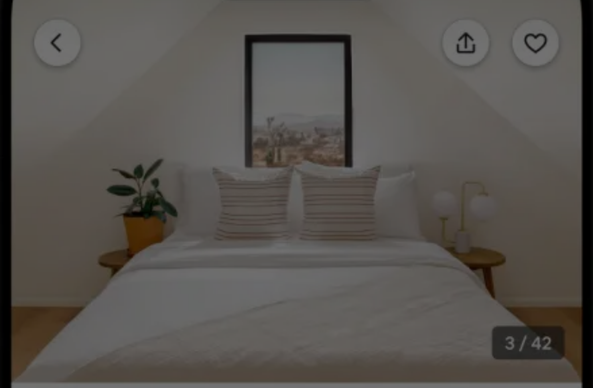
Search all reviews

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9:41



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4 guests · 2 bedrooms · 2 beds · 1 bath

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Check yourself in with the smart lock.

$782
Total before taxes
Dec 11 – 14

Reserve



Trust
Brings People Back

